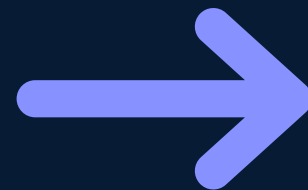




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# FROM FEEDBACK TO ACTION: USING COMMUNITY DATA IN BURUNDI



Community feedback is more than just a report; it's a vital tool for driving change. In Burundi, we're transforming community data into actionable recommendations to improve our initiatives. Here's a look at our process.

**Collective  
service**

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## THE FOUNDATION

We start by gathering all available community feedback reports within a specific timeframe. This isn't just one source—we pull from a variety of key partners to get a comprehensive view.





## THE COLLABORATION

We then hold a data review meeting with a diverse group of stakeholders. This is a crucial step where we analyze reports from:

- UNICEF Rapid Qualitative Assessment
- Red Cross Community Feedback
- Enable Social Science Research
- Ministry of Health Rapid Qualitative Assessment





## THE SYNTHESIS

We don't just read the reports; we triangulate the information. This means we cross-reference the findings from different sources, specifically looking for common themes and recurring recommendations. This process helps us validate the data and identify the most critical needs.





## THE PRIORITIZATION

Once we have a synthesized list of recommendations, we prioritize them. We work together to identify the most impactful actions we can take for each recommendation, ensuring our efforts are focused where they'll make the biggest difference.





# THE EVIDENCE AND ACTION TRACKING FRAMEWORK

The prioritized recommendations and actions are integrated into our **Evidence and Action tracking framework (EFT)**. This framework serves as a living document, allowing us to monitor progress and hold ourselves accountable.





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## THE ACCOUNTABILITY

This ETF is then used by the team during the Risk Communication and Community Engagement (RCCE) Technical Working Group (TWG) meetings. This is where we track the specific actions taken in response to community feedback, ensuring that the voices of the community lead to tangible results.