# **M5.2 Feedback Role Play**

Print enough role play cards for all participants and be ready to hand them out to participants in two rounds. Participants should be in pairs. In the first round, one person acts as branch staff or volunteer and the other as a community member. In the second round they switch roles and get new role play cards.

**Round 1 – Role play roles**

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| **National Society branch representative**  You are conducting some post-distribution monitoring after a cash distribution via mobile money in the community last month. During one interview the person tells you… |
| **Community member:**  You are an older person and very upset. You were told you would get this cash grant but then couldn’t figure out what to do with the phone and these codes you received. You asked the leader in your community, and he said he could help you, but then he took some of your money as a fee. You didn’t know what else to do as you really needed the money, so you just paid him and now you don’t have enough to buy food. |

**Round 2 – Role play roles**

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| **National Society branch representative**  Today you are visiting a community to talk about hygiene promotion, including handwashing and safe water. You are conducting house to house visits. You knock on one person’s door… |
| **Community member:**  You are at home when someone knocks on your door and asks to talk to you about hygiene promotion. You listen but then tell them your pastor told everyone on Sunday that to avoid diarrhoea people should pray and fast – ask if this is true? Then ask if the Red Cross Red Crescent can provide water and soap to people so they can follow this advice being shared. |