



Malaita

# COMMUNITY **INSIGHTS**

Community Engagement and Accountability  
February 2024



# COMMUNITY INSIGHTS

## Methodology & Demographics



50% (77) women



40.91% (63) men



9.09% (14) unknown

The insights were collected through face-to-face feedback collection by Solomon Islands Red Cross Society (SIRCS) volunteers with support of IFRC. It is important to note that this data is not representative and should be triangulated further.

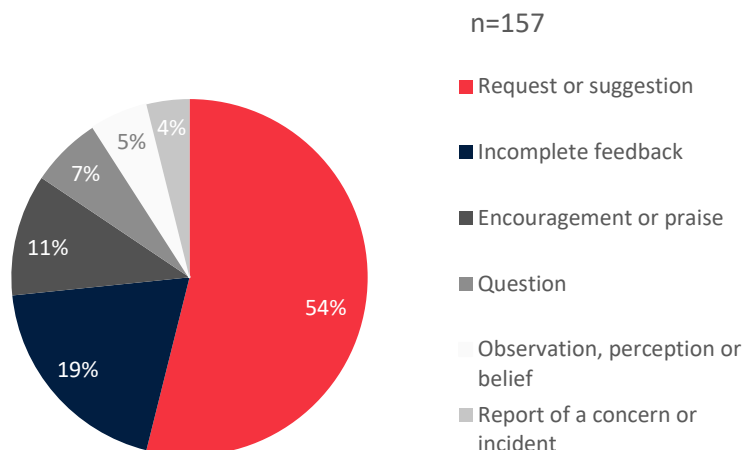
This report is based on 154 community insights collected in Aimela, Malaita between 21 and 22 February. Out of the 154 insights, 77 were from women, 63 from men and 14 community members preferred not to share their feedback.

Six community members shared that they have a disability.



# KEY FINDINGS

## Types of insights



Over half of the collected community insights (54%) are requests or suggestions, 19% are incomplete feedback, meaning community members did not want to share any insights or did not give consent to record them. 11% of the collected insights are praise and encouragement for the Red Cross and the work they do. The remaining data consists of questions (7%), observations and beliefs (5%) and 4% concerns.



# KEY FINDINGS

## Requests for information



More awareness is needed in our community on how Red Cross functions.

Woman, 18 – 29 years, Aimela, Malaita



Nearly 28% of insights were requests for information. Most of these requests are about understanding better what kind of activities SIRCS is and is not doing, who they are and what the main functions of the SIRCS are. Community members were also interested to receive more information about first aid training

## Recommendations

- Use different formats and channels to share information about SIRCS
  - Produce and share easy to understand information material on SIRCS and its standard activities
  - Use other community-based activities to inform communities about SIRCS face-to-face
  - Produce short wallet sized SIRCS info cards to hand out with other distributions/activities





# KEY FINDINGS

## Requests for support



What is any help available for those disabled people live at home?

Woman, 60 – 69 years, Auki Ward, Malaita



Overall, SIRCS received approximately 22% requests for support. Most support requested is for persons with disability, both those who are older and children. Community members are asking about school support for children with disabilities. It is noteworthy, that some of the encouragements SIRCS received are about supporting people with disabilities in emergencies. Other requests are for water tanks and sanitation as well as first aid training.

## Recommendations

- Collaborate with organisations that work with people with disabilities
- Provide information on SIRCS in accessible formats (i.e. sign language, captioned videos, plain English)
- Actively reach out to people with disabilities to understand how SIRCS can support them further



# KEY FINDINGS

## Encouragement & Praise



Red Cross play a big part in terms of Emergency!

Man, 40 – 49 years, Aimela Ward, Malaita



11% of community insights are encouragement and praise. Some of the praise is about activities SIRCS has implemented, such as support to people with disabilities in emergencies. Communities also appreciated that volunteers visited communities and encouraged to continue visiting.

## Recommendations

- Invite community members who praise SIRCS to join as volunteers
- Share information on how to promote SIRCS with those communities already appreciative of the National Society

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**USAID**  
FROM THE AMERICAN PEOPLE



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Photo on cover: XXX

Photo last page: SIRCS Malaita team,  
community members and IFRC support

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