



Gizo,  
Solomon  
Islands

# COMMUNITY **INSIGHTS**

Community Engagement and Accountability  
MARCH 2024

# COMMUNITY INSIGHTS



## Methodology & Demographics



43.2% (16)  
women



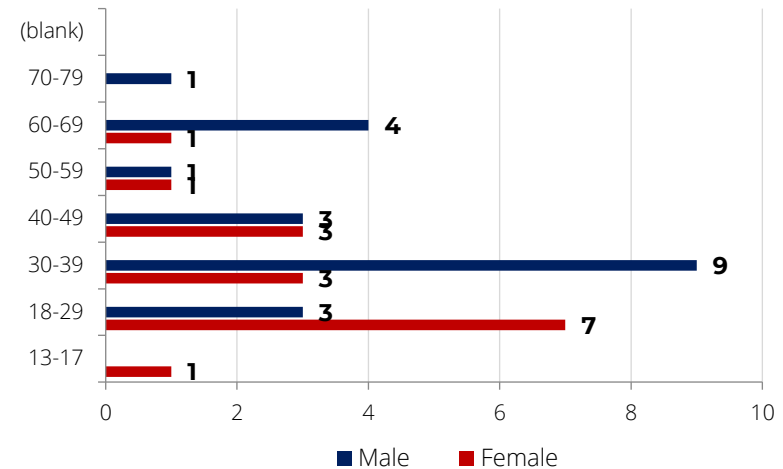
56.8% (21)  
men

The insights were collected through face-to-face feedback collection by Solomon Islands Red Cross Society (SIRCS) volunteers with support of IFRC. It is important to note that this data is not representative and should be triangulated further.

This report is based on community insights collected in Gizo, Kolombangara between 5 and 7 March 2024. Out of the 39 insights, 16 were from women, 2 from men, and 2 community members preferred not to share their feedback, therefore the statistics will only represent the 37 people that gave their consent.

2 community members shared that they have a disability. More than half of the respondents were between the ages of 18 and 39 years old. Highlighting that the data may provide more insights into the opinions of young to middle-aged people.

Feedback received, by age and gender

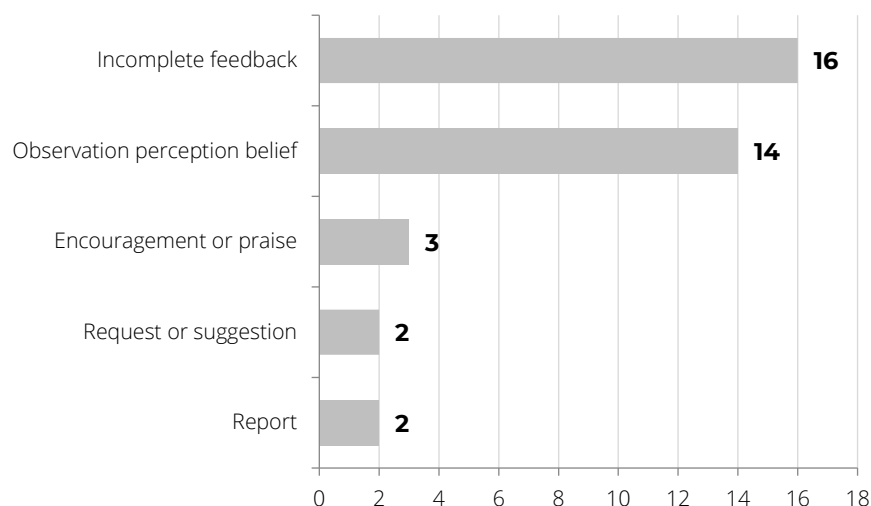


# KEY FINDINGS

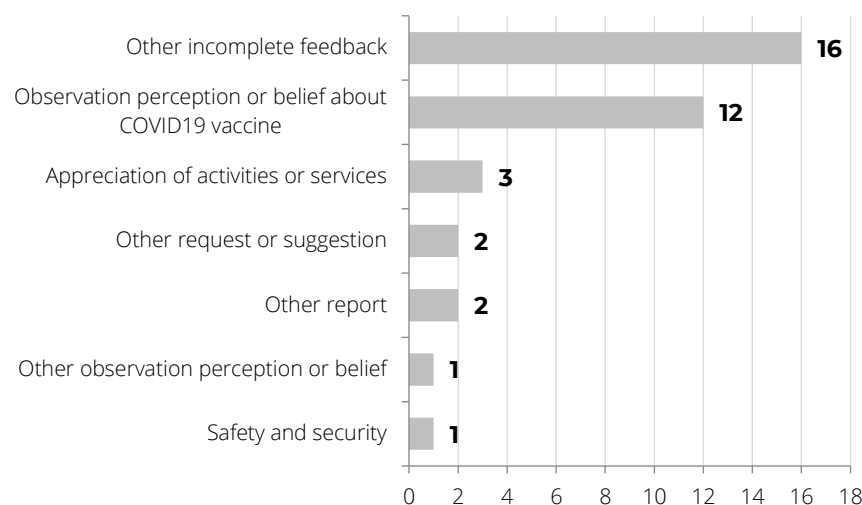


## Types of insights

**Feedback received, by feedback type**



**Feedback received, by topic**



Approximately 43% of the feedback was incomplete feedback, around 38% of the feedback were observations, perceptions or beliefs, 8% was encouragement of praise towards the Red Cross efforts in some way, and the remaining 11% of feedback regarded other requests and suggestions, and other reports.



# KEY FINDINGS



## Topic: Observation, Perceptions, and Beliefs

Vaccine that we take is very good to protect ourself from other sickness that are yet to come. So it is important

Man, 60-69, Gizo

Of the 14 feedback that were observations, perceptions and beliefs, 2 were regarding some general observations about the community, related to cleanliness and infrastructure. The rest were concerning the Covid-19 vaccinations. 7 of these were positive or neutral views of the vaccines, meaning people got vaccinated and were happy or just felt it necessary and had no complaints about it. However, 2 of these 7 views, mentioned the belief that the vaccine helps prevent and cure multiple diseases. This belief was mentioned in one of the 5 more negative feedback as well, where the person expressed their regret in getting the vaccine, as they still contracted many diseases afterwards. The remaining 4 feedback were negative perceptions of the vaccine, 3 with the fear of side effects and death caused by the vaccine, and 1 was a rumor built around religious ideology. 4 out of the 5 concerns came from women, suggesting there may be a gender link to the negative beliefs.

## Recommendations

- Base next interventions around informing the community of the facts about the Covid-19 vaccine, what the vaccine helps with, why it is good to take it, and be fully transparent of the potential side effects.
- Key to address rumours to alleviate community concerns and address misinformation

# KEY FINDINGS



## Topic: Incomplete feedback

16 of the feedback had to be considered as incomplete, this accounts for more than half of the feedback collected. Many of this feedback included one-word answers, and answers that had no context or full statements. This implies that note taking may have been an issue for volunteers as they were all new to collecting feedback

## Recommendations

- Longer mentoring periods for volunteers on feedback collection and note taking. Specifically focus on what each section of the form means and what feedback should go in each section, and how to take notes/write down the feedback.
- Check feedback together with volunteers so they understand if notes make sense and how to improve them
- Show volunteers analysis and Q&A documents to ensure they understand the impact of their work

# KEY FINDINGS



## Topic: Others

### Requests and Suggestions:

There were two requests for more training and awareness campaigns within the community, however there are no specifics as to what kind of training or awareness raising they are requesting.

### Reports:

There was one report, regarding family violence, this was referred to the appropriate authorities.

### Encouragement and Praise:

There were two people thanked the Red Cross for their services.

## Recommendations

- Follow up with the community to see what kind of training they are hoping for and if there are more people who share the same sentiments.
- Further training of volunteers and staff on feedback collection to ensure all the key details are recorded for more effective analyses and use of the data to plan appropriate interventions.

**Data was collected by:**

National Society and Branch

**This report was prepared by:**

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Cover photo: SIRCS volunteers Elsie, Oliveth and Lincy and SIRCS headquarter staff Jean Uwesi.

Photo last page: SIRCS Malaita team, community members & IFRC support team

Photo credit: Viviane L. Fluck