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## MONGOLIAN RED CROSS SOCIETY

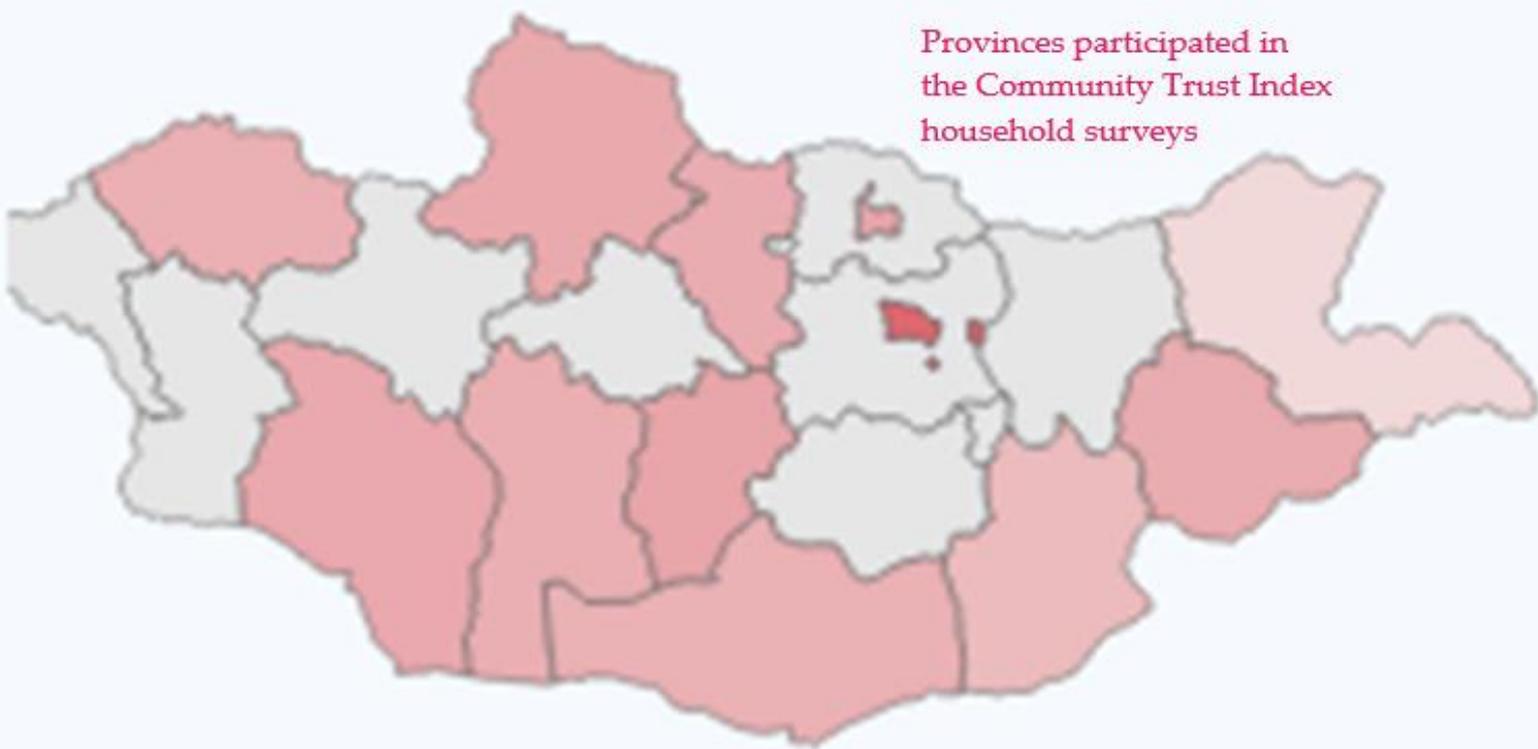
### PERCEPTION SURVEY ON COVID-19 AND ROUTINE IMMUNIZATION – JULY 2023

The Mongolian Red Cross Society (MRCS) conducted a household survey on the community Perception on COVID-19 and Routine Immunization as part of the USAID/BHA Building Trust Project. The results of a convenience sample of 1,557 households show that 60% of the respondents didn't know how to make suggestions or complaints to MRCS. Health professionals were the most trusted source of information on COVID-19. The vast majority found the information they received about COVID-19 useful. 31% of the respondents were not willing to get a COVID-19 booster, and 32% not yet decided. 28% said they didn't know about routine immunization, and 39% didn't know about catch-up immunization.

## Respondent Demographics

- **Gender.** 496 males, 1,042 females, 19 others/ prefer not to say.
- **Education.** 47% of the respondents have attended university, and 31% have received secondary-school level of education.
- **Urban/Rural.** 58% of the respondents reside in rural areas.
- **Chronic illness.** 21% of the respondents reported having a chronic illness (e.g., heart disease, diabetes, asthma, kidney disease, obesity, cancer, etc.)
- **Received aid.** 26% of the respondents reported their family have received aid from MRCS before.
- **Language.** 98% of the respondents mainly speak Mongol at home; 20% of the respondents also speak other languages at home.
- **History with MRCS.** 41% of the respondents said they had donated to or volunteered for MRCS before.

Provinces participated in  
the Community Trust Index  
household surveys



# Key Findings

## Community Feedback and Information Need

- 60% of the respondents said they didn't know how to make suggestions or complaints to MRCS.
- 77% of the respondents said not at all, not very much or neutral that they had enough information to help them make an informed decision about whether to get vaccinated against COVID-19.
- Television, Ministry of Health, social media, and other online sources were the top channels through which the respondents received information about COVID-19.
- 49% cited health professionals as their most trusted information source of information about COVID-19, followed by the Ministry of Public Health and Red Cross/Red Crescent staff or volunteers.
- 48% said very useful and 39% said somewhat useful was the information they received about COVID-19.

## COVID-19 Vaccination

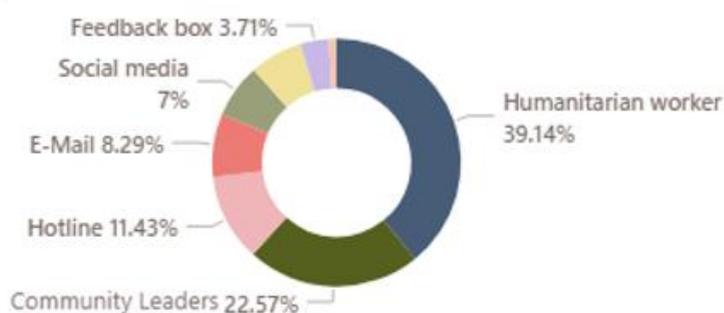
- 31% of the respondents were not willing to get a COVID-19 booster, and 32% not yet decided.
- 22% said they would be motivated to get vaccinated against COVID-19 to protect their health, and 17% said to protect the people around them, while 21% said nothing would motivate them.
- Respondents ages 60 and above were less likely to trust in COVID-19 vaccine, think getting the vaccine will protect others, or believe the vaccine is safe for them.
- Respondents from Dornogovi , Ulaanbaatar, and UVS and were less likely to trust in COVID-19 vaccine or think getting the vaccine will protect others in their community.

## Routine Immunization

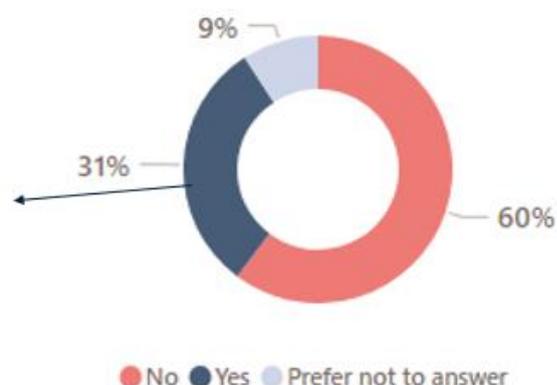
- 28% of the respondents said they didn't know about routine immunization, and 39% didn't know about catch-up immunization.
- Male, the less educated, and respondents from regions in Dornod, Govi-Altai, Khovsgol were less knowledgeable about routine immunization.
- 46% of the respondents said they didn't know or were not sure they could get vaccinated if they missed the routine immunization.
- 42% of respondents thought a non-registered child could be immunized at a Temporary Residence -“Sum” Health Center (or “Soum” Health Centers that provide primary care in rural areas in Mongolia) and 41% thought they could go to a health facility center when the routine immunization schedule was overdue.
- The top three side effects from the vaccine that the respondents were concerned about were fever, headache, and fatigue.

# COMMUNITY FEEDBACK AND INFORMATION NEED

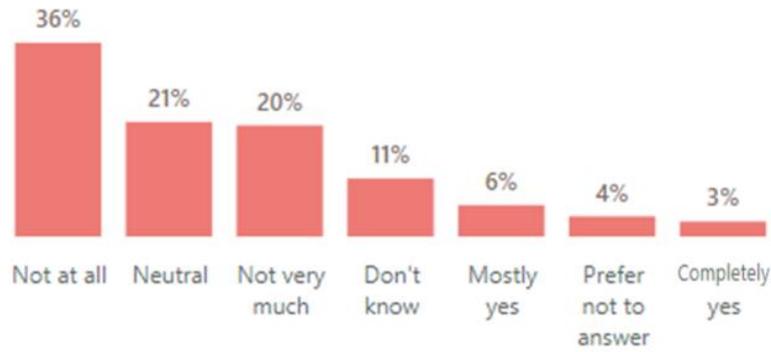
How do you prefer to share your questions, concerns and suggestions



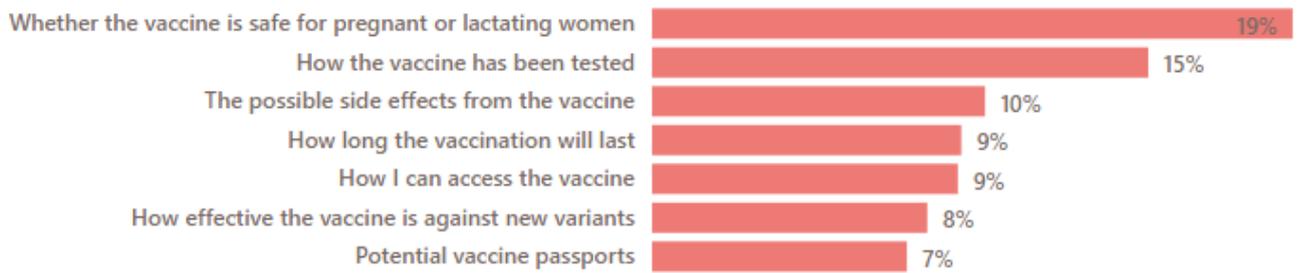
Do you know how to make suggestions or complaints to the Red Cross?



Do you have enough information to help you make an informed decision about whether to get vaccinated against COVID-19?

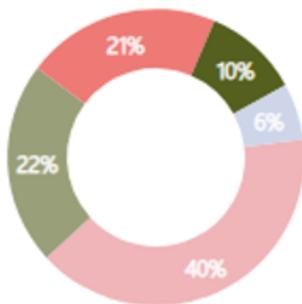


IF NOT, what information you expect to acquire

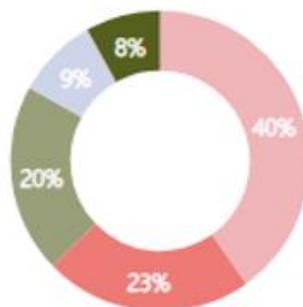


## COVID-19 VACCINATION

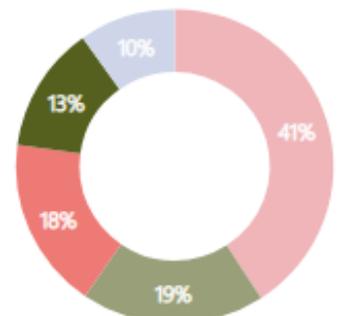
How much do you trust the COVID-19 vaccine?



How much do you think getting a COVID-19 vaccine for yourself will protect other people in your community from COVID-19?



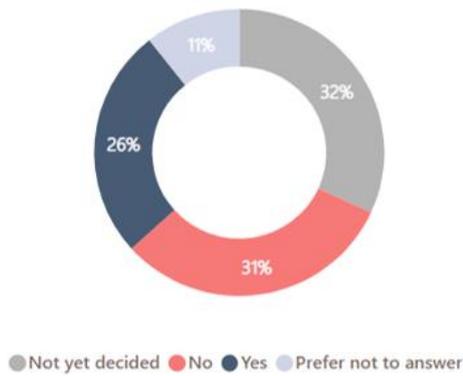
How safe do you think a COVID-19 vaccine will be for you?



● A little ● Not at all ● Moderately ● Prefer not to answer ● Very much

● A little safe ● Moderately safe ● Not at all safe ● Very safe ● Prefer not to answer

**Willingness to get COVID-19 vaccine booster**



**Where would you prefer to get a COVID-19 vaccine?**

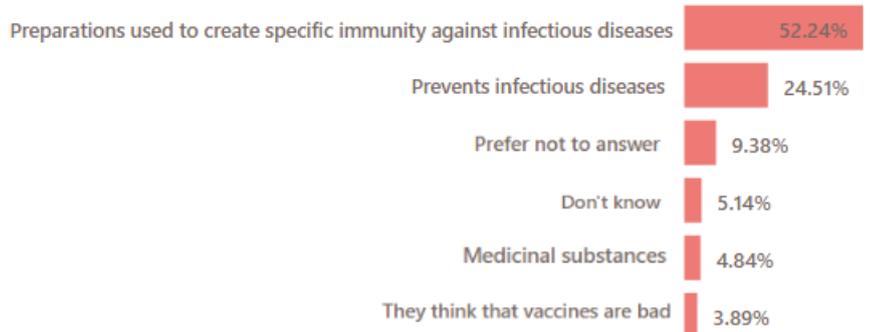


## ROUTINE IMMUNIZATION

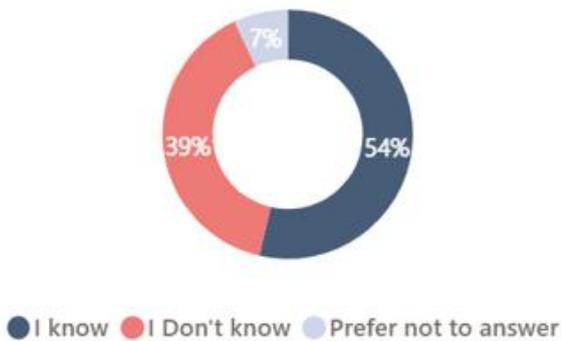
**Do you know about routine immunization?**



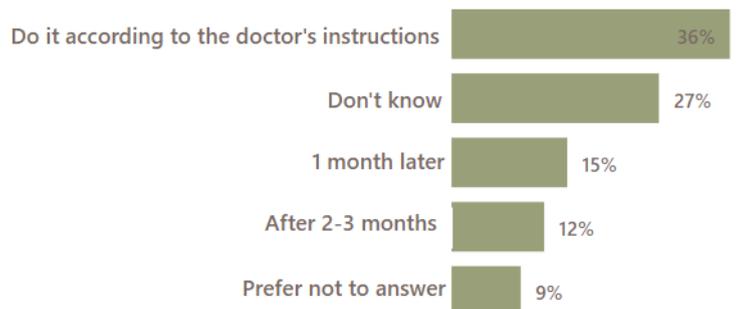
**What is vaccine in your opinion?**



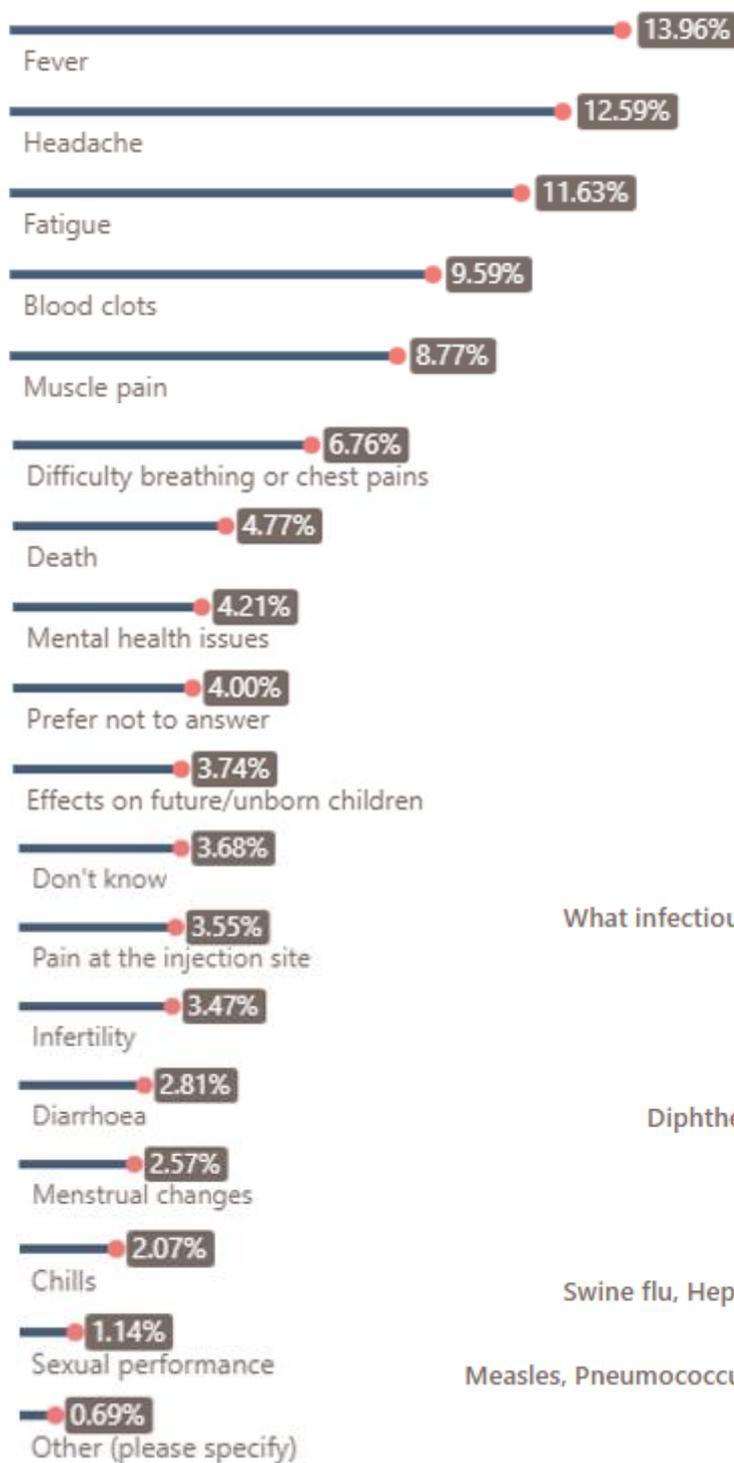
**If you missed the routine immunization, do you know you can get vaccinated?**



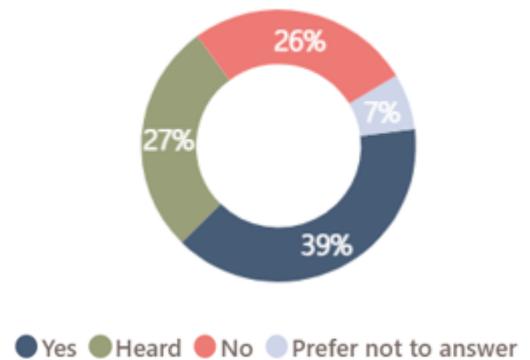
**The appropriate time for the next vaccination after being vaccinated?**



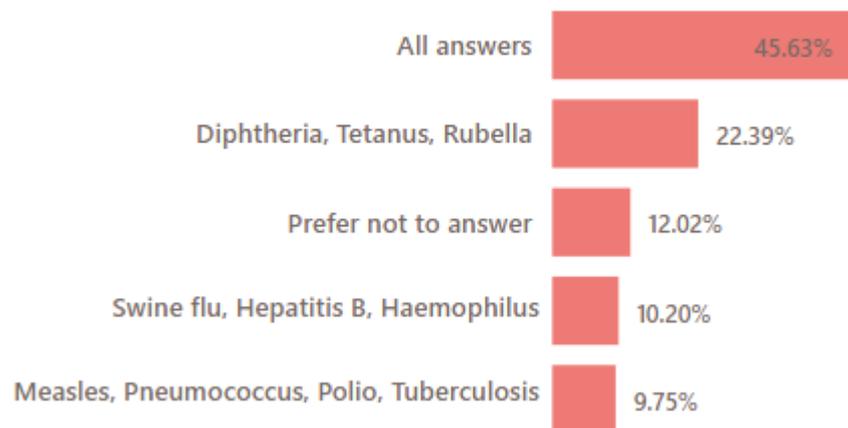
### Which side effects from the vaccine are you concerned about?



### Do you know about catch-up immunization?



### What infectious diseases can you prevent by vaccinating your child?



**If you have questions please contact:**

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The full results can be viewed at [MRCS Community Perception Survey dashboard link](#)