

Movement-wide Commitments for Community Engagement and Accountability



The International Committee of the Red Cross (ICRC) and the International Federation of Red Cross and Red Crescent Societies (IFRC), in consultation with 192 National Red Cross and Red Crescent Societies, have developed the following commitments and minimum actions as an annex to the 2019 Council of Delegates resolution “Movement-wide Commitments for Community Engagement and Accountability”.

1

Commitment 1

All Movement components commit to integrating community engagement and accountability in their strategies, policies and procedures.

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Commitment 2

All Movement components commit to regularly conducting an analysis of the contexts they work in to better understand and address the diversity of needs, vulnerabilities and capacities of the people and communities they seek to serve and assist.

3

Commitment 3

All Movement components commit to facilitating greater participation of local people and communities, including National Society volunteers, and helping them to apply their knowledge, skills and capacities to find appropriate and effective solutions to their problems.

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4

Commitment 4

All Movement components commit to systematically listening to, responding to and acting on feedback from the people and communities we aim to serve.

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Commitment 5

All Movement components commit to greater transparency in our communications and relationships with people and communities we aim to serve.

6

Commitment 6

All Movement components commit to strengthening knowledge, skills and competencies in community engagement and accountability at all levels, and systematically incorporating this learning into our work.

7

Commitment 7

All Movement components commit to coordinating their approaches to community engagement and accountability when working in the same context, including with relevant external partners, in order to increase coherence and consistency, avoid duplication and improve effectiveness and efficiency.