COMMUNITY ENGAGEMENT AND ACCOUNTABILITY IN COVID-19

FLASH FEEDBACK #4 - 31 MAY 2021

HIGHLIGHTS

— **Perceptions of a pandemic.** Report summarizing the responses of 2,628 Red Cross / Red Crescent volunteers across the Africa region who took part in a perceptions survey in February and March 2021. The study was conducted jointly between IFRC and Ground Truth Solutions.

The majority of volunteers surveyed feel well equipped and trained by the Red Cross / Red Crescent during the pandemic (72%). Most respondents (72%) have also felt safe volunteering during COVID-19 and report communities are still willing to talk to them about the virus (78%). Those who do not feel safe need more and better-quality masks.

Only 58% of volunteers surveyed would get the vaccine if it was recommended to them, worrying it would be dangerous or ineffective. They also perceive reluctance in their communities, with less than half (47%) believing people would get the vaccine. [See Americas Region findings here.](#)

— **COVID-19 Vaccination Status Survey with individuals aged 65 and above with refugee status in Turkey conducted by the Turkish Red Crescent Society and the IFRC.** Only 11% of the 597 respondents had been vaccinated, suggesting refugees aged 65 and above got vaccinated at a low level, even though they are in the target group of the vaccination program. The findings indicate that some of the survey respondents have a lack of knowledge about how to access COVID-19 vaccines, and some believe that they do not need to get vaccinated.

TRCS will continue to create and disseminate information materials on vaccination, as well as hold online seminars with refugees and advocate for all authorities and NGOs to act together.

Data Trends

— Communities in west, southern and central Africa are reporting continued mistrust in government response and questions around preventative measures given that vaccines are becoming available. There were also comments that highlighted continued confusion around the differentiation between malaria and COVID-19 symptoms. Vaccines remained the most mentioned topic among the feedback collected in April. [1](#) [2](#)

FURTHER RESOURCES

- Responsible AI – GFDRR summary report on the topic of ethics and responsibilities when designing AI projects
- Johns Hopkins KAP Survey – Vaccine acceptance dashboard exploring survey snapshot and wave results from 67 countries
- RCCE Collective Service – Their data portal features datasets, survey tools and visualisations on sociobehavioural trends

To learn more [see the IFRC CEA Hub](#)