

TRAINING - COVID-19 Community Insights - Round 02

About the Survey

We would like to understand what you already know and still want to know about COVID-19.

This survey will take about 20 minutes, and includes questions about health and communication. Your answers will help us improve the way we respond to COVID-19 and communicate with you. Thank you for taking part.

For online survey: Start the survey when you have time to complete it with no interruptions. Please close other programmes (e.g. chat or email) to avoid distractions.

Further information: 1. This survey is anonymous so we will not ask you for your name or address. We will combine all the answers we receive, from you and from many other participants, and we will store those answers securely. We, or our partner organisations, might use the answers in the future, but no one will ever be able to identify your specific answers. 2. You can stop answering questions at any time without giving a reason.

How you can contact us?

Email: [Contact us](#)

Do you agree to answer a few questions?

Yes No

If you are under 18 years old do your parents agree for you to answer the survey?

Yes No Does not apply

How did you find out about this survey?

- Homepage
- Social media
- Somebody called me
- Somebody talked to me on the phone
- Other

Enumerator ID:

Location

Which country do you currently live in?

- | | | |
|--|--|--|
| <input type="radio"/> Afghanistan | <input type="radio"/> Australia | <input type="radio"/> Bangladesh |
| <input type="radio"/> Bhutan | <input type="radio"/> Brunei | <input type="radio"/> Cambodia |
| <input type="radio"/> China | <input type="radio"/> DPR Korea | <input type="radio"/> Federated States of Micronesia |
| <input type="radio"/> Fiji | <input type="radio"/> India | <input type="radio"/> Indonesia |
| <input type="radio"/> Japan | <input type="radio"/> Tonga | <input type="radio"/> Kiribati |
| <input type="radio"/> Lao People's Democratic Republic | <input type="radio"/> Malaysia | <input type="radio"/> Maldives |
| <input type="radio"/> Mongolia | <input type="radio"/> Myanmar | <input type="radio"/> Nauru |
| <input type="radio"/> Nepal | <input type="radio"/> New Zealand | <input type="radio"/> Pakistan |
| <input type="radio"/> Palau | <input type="radio"/> Papua New Guinea | <input type="radio"/> The Philippines |
| <input type="radio"/> Marshall Islands | <input type="radio"/> Samoa | <input type="radio"/> Singapore |
| <input type="radio"/> Solomon Islands | <input type="radio"/> South Korea | <input type="radio"/> Sri Lanka |
| <input type="radio"/> Thailand | <input type="radio"/> Timor-Leste | <input type="radio"/> Tuvalu |
| <input type="radio"/> Vanuatu | <input type="radio"/> Viet Nam | |

What area do you live in**What city do you live in?****Are you currently living in the country where you were born?**

- Yes
- No
- Don't know

If no, where were you born?

- | | | |
|--|--|--|
| <input type="radio"/> Afghanistan | <input type="radio"/> Australia | <input type="radio"/> Bangladesh |
| <input type="radio"/> Bhutan | <input type="radio"/> Brunei | <input type="radio"/> Cambodia |
| <input type="radio"/> China | <input type="radio"/> DPR Korea | <input type="radio"/> Federated States of Micronesia |
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| <input type="radio"/> Nepal | <input type="radio"/> New Zealand | <input type="radio"/> Pakistan |
| <input type="radio"/> Palau | <input type="radio"/> Papua New Guinea | <input type="radio"/> The Philippines |
| <input type="radio"/> Marshall Islands | <input type="radio"/> Samoa | <input type="radio"/> Singapore |
| <input type="radio"/> Solomon Islands | <input type="radio"/> South Korea | <input type="radio"/> Sri Lanka |
| <input type="radio"/> Thailand | <input type="radio"/> Timor-Leste | <input type="radio"/> Tuvalu |
| <input type="radio"/> Vanuatu | <input type="radio"/> Viet Nam | |

Please briefly describe the reason you are currently outside of your country of birth.

Gender and Age

How old are you?

- | | | |
|------------------------------------|-------------------------------|-----------------------------------|
| <input type="radio"/> 12 and under | <input type="radio"/> 13 - 17 | <input type="radio"/> 18 - 29 |
| <input type="radio"/> 30 - 39 | <input type="radio"/> 40 - 49 | <input type="radio"/> 50 - 59 |
| <input type="radio"/> 60 - 69 | <input type="radio"/> 70 - 79 | <input type="radio"/> 80 and over |

What gender do you identify as?

- | | | |
|---|----------------------------|-----------------------------|
| <input type="radio"/> Female | <input type="radio"/> Male | <input type="radio"/> Other |
| <input type="radio"/> Prefer not to say | | |

Do you identify as LGBTIQ+?

- Yes
- No
- Prefer not to say

Are any of the following applicable to you?

- I am pregnant or breastfeeding
- I have a chronic disease (i.e. cancer, lung/heart disease etc.)
- I have a physical disability
- I have a mental health condition
- Other
- None of the above

Please explain:

Do you currently have COVID-19 or had it in the past?

- Yes, I was tested and the result was positive
- I had COVID-19 symptoms but it was not confirmed by a test
- No I was tested and the result was negative
- No
- Other

Education

What is your highest level of education?

- No formal education Elementary school or similar (about five years of school)
 High school or similar (about 13 years of school) University degree (e.g. BA)
 Advanced university degree (e.g. MA, PhD, MD)

Language

What main language do you speak at home?

Which other language?

Which other languages do you speak?

Knowledge of COVID-19

What do you think about the following statement? "I feel well informed about the steps I can take to keep myself and others safe from COVID-19"

- I strongly agree I agree Neutral I disagree I strongly disagree
 don't know

How dangerous do you think COVID-19 is?

- A little dangerous
 Very dangerous
 Not dangerous

Why do you think COVID-19 is not dangerous?

- I am not in a risk group
 I don't believe COVID-19 is real
 I stay home and am not exposed
 I am taking herbal medicine that is keeping me safe
 My religion is keeping me safe
 Other

Please explain:

How do you think COVID-19 is spread?

- Blood transfusion Droplets from infected people It is air-borne
 Direct contact with infected people Touching contaminated objects/surfaces
 Mosquito bites Eating contaminated food Drinking unclean water
 Don't know Other, please specify

Other, please specify:

Protecting Yourself

What are the measures you use most to protect you and your family from COVID-19?

- Washing hands regularly using hand sanitizer with 70% alcohol or soap and water for 20 seconds
- Covering mouth and nose when coughing or sneezing
- Avoiding close contact with anyone who has a fever and cough
- Avoiding touching your eyes, nose, and mouth
- Staying indoors
- Following the recommendations of authorities in my country to prevent the spread of COVID-19
- Using traditional herbal remedies
- Wearing a facemask
- Not meeting with other people
- I cannot protect myself
- Praying or other religious ceremonies
- I don't believe that the virus exists
- I have not taken any of these protective measures
- Other, please specify

Other:

How often did you do these protective measures last week?

- Once a week
- Every other day
- Several times a day
- Once a day
- Less often than weekly
- Other

What are some of the reasons preventing you from taking measures to protect yourself against the virus?

- I cannot afford soap or sanitiser
- I don't have access to running water
- I live in crowded conditions
- My work means I can't keep distance to other people
- I cannot afford face masks
- It's too much effort
- I have other priorities
- I don't think it is dangerous
- Other

Other, please explain:

How likely are you to continue protective measure if your Ministry of Health or the World Health Organisation (WHO) recommend them?

- Likely
- Unlikely
- Undecided
- Don't know
- Other

Other, please explain:

Things can you do to keep yourself and your family safe from COVID-19

a. Wash your hands frequently. Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water. Why? Washing your hands with soap and water or using alcohol-based hand rub kills viruses that may be on your hands

false

b. Maintain physical distancing. Maintain at least 1 metre (3 feet) distance between yourself and anyone who is coughing or sneezing. Why? When someone coughs or sneezes they spray small liquid droplets from their nose or mouth which may contain the virus. If you are too close, you can breathe in the droplets, including the COVID-19 virus if the person coughing has the disease.

false

c. Avoid touching eyes, nose and mouth. Why? Hands touch many surfaces and can pick up viruses. Once contaminated, hands can transfer the virus to your eyes, nose or mouth. From there, the virus can enter your body and can make you sick.

false

d. Practice respiratory hygiene. Make sure you, and the people around you, cover your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then throw the used tissue in a bin immediately. Why? Droplets spread the virus.

false

e. If you have fever, cough and difficulty breathing, seek medical care early. Stay home if you feel unwell. If you have a fever, cough and difficulty breathing, seek medical attention and call in advance. Follow the directions of your local health authority. Why? National and local authorities will have the most up to date information on the situation in your area. Calling in advance will allow your health care provider to quickly direct you to the right health facility. This will protect you and help prevent spread of viruses and other infections.

false

f. Stay informed and follow advice given by your healthcare provider. Follow advice given by your healthcare provider, your national and local public health authority or your employer on how to protect yourself and others from COVID-19. Why? National and local authorities will have the most up to date information on whether COVID-19 is spreading in your area. They are best placed to advise on what people in your area should be doing to protect themselves.

false

Sources: WHO, UNICEF, IFRC

false

Knowledge of Treatment

During COVID-19, have you sought essential health care services?

(e.g. antenatal care, immunisation, HIV, diabetes, hypertension)

- Yes
- No

The main barrier for me to seek a health care provider is:

- It is too expensive
- It is too far away
- I am not satisfied with the quality of health care services
- I am afraid of getting infected with COVID-19
- I don't know where or when to access health care
- I'm afraid that healthcare providers will share my details with other government agencies
- Other, please specify

Do you think there is a cure for COVID-19?*Select all that apply.*

- Hydroxychloroquine
- Existing vaccine
- Drinking or applying disinfectants to your body
- Traditional herbal remedies or foods, such as: garlic, ginger, lemon, and honey
- Steam treatment
- Remdesivir
- There is no cure at the moment
- Don't know
- Other, please specify

Other:

While some western, traditional or home remedies may provide comfort and alleviate symptoms of mild COVID-19, there are no medicines that have been shown to prevent or cure the disease. WHO does not recommend self-medication with any medicines, including antibiotics, as a prevention or cure for COVID-19. However, there are several ongoing clinical trials of both western and traditional medicines. WHO is coordinating efforts to develop vaccines and medicines to prevent and treat COVID-19 and will continue to provide updated information as soon as research results become available. Source WHO

Fears and Worries

Thinking about the past two weeks, how often have you felt the following because of COVID-19?

Not at all

Sometimes

Every day

Sad, anxious or worried

Lonely

Happy, hopeful

Motivated

Stigma

Do you think a specific group of people is the cause of COVID-19 spreading to your community?

Yes

No

A little

Don't know

Other, please specify

Which group of people do you think is the cause of COVID-19 spreading?

Do you think other people would treat you badly if they knew you had COVID-19?

- Yes
- Maybe
- No
- Don't know

Anyone can get COVID-19 during a global pandemic. Viruses do not discriminate, and neither should our response. People suffering from COVID-19 have done nothing wrong and should not be treated differently. Collectively, all parts of society need to work together to prevent and address stigma. Source: WHO, IFRC, UNHCR, UNICEF, IOM

Media Frequency**» Trust**

How often do you use the following channels to find information about COVID-19?

	Daily	Weekly	Monthly	Never	I don't know that channel
Television	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printed newspapers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Radio stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Websites or online news pages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social media (e.g. Facebook, Twitter, YouTube, WhatsApp, Line)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Search engines (e.g. Google)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other, namely:

» Media and Social Media

How much do you trust information about COVID-19 from the following sources?

	I trust them a lot	I trust them a little	I don't trust them	I don't know that source
Conversations with family or friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community health workers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community or religious leaders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traditional healers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Government	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ministry of Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Red Cross Red Crescent volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UNICEF	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

World Health Organization (WHO)

Other community volunteers, namely:

Other trusted sources, namely:

Do you feel governments and organisations who are responding to COVID-19 are listening to you?

- Yes, a lot
- Yes, a little
- No, not at all
- Don't know
- Other, please specify

How do you like to receive information?

Don't prompt

- Face-to-face from another person
- Through listening (audio)
- Through watching a video (visual)
- Through looking at a poster/picture (visual)
- Reading a text
- Other

Other, please specify:

What are your three preferred ways of sharing your opinion or feedback with us?

Don't prompt

- Face-to-face to a humanitarian worker
- Face-to-face to a government official
- Through an existing representative of my community (community leader etc.)
- I would like to chose a representative from my community to give my feedback
- Through a messenger service (WhatsApp, Line etc.)
- Through social media (Facebook, Twitter etc.)
- Through a feedback box
- Through calling a hotline
- Through E-Mail
- Other

Other, please specify:

Information Requirements

What type of information do you need now?

Don't prompt

- What my community can do
- Symptoms of COVID-19
- Personal stories from others about how they cope
- Information about development of new vaccine against COVID-19
- Information about development of treatment for COVID-19
- How I can personally prevent spread of the disease in my country
- How I can take care of a person who is in the risk group
- What I can do if me or my family member have symptoms
- How I can best take care of my children's school education
- Details on travel restrictions
- Information on returning to work
- Information on COVID-19 testing
- Other

What other information would you like to know about COVID-19?

What other information would you like to know that is NOT about COVID-19?

Vaccines

If there was a vaccination against COVID-19 available and approved, would you get vaccinated?

- Yes
- Maybe
- No
- Don't know

What are your concerns about a vaccine?

- I don't trust that it's safe
- It will be too expensive for me
- I don't believe vaccinations work
- Religious reasons
- Other

Please explain:

Which questions do you have about potential vaccines against COVID-19?*Don't prompt*

- Who will get the vaccine
- Will it be safe for children
- How will the vaccine be tested
- How long will the vaccination last
- Are there any health risks in getting vaccinated with a new vaccine
- Which countries are working on the vaccines
- How long will it take until there is a vaccine
- How can I get the vaccine
- Do I have to get vaccinated
- How much will a vaccine cost
- Other

Please explain:

Many potential vaccines for COVID-19 are being studied, and several large clinical trials may report results later this year. If a vaccine is proven safe and effective, it must be approved by national regulators, manufactured to exacting standards, and distributed. WHO is working with partners around the world to help coordinate key steps in this process. Once a safe and effective vaccine is available, WHO will work to facilitate equitable access for the billions of people who will need it. More information about COVID-19 vaccine development is available here. (Source: WHO)

Feedback**Is there anything else you'd like to share with us? This can include your expectations or ideas on how we should address your needs and worries better**

You can find more information on the website of your ministry of health and WHO you can also reach out to your local Red Cross/Red Crescent to find out more information.

Thank you for taking part in this survey. Your answers help us react more effectively to COVID-19 and to reach more people with useful information.
