



Involving inter-agency RCCE group for perception survey



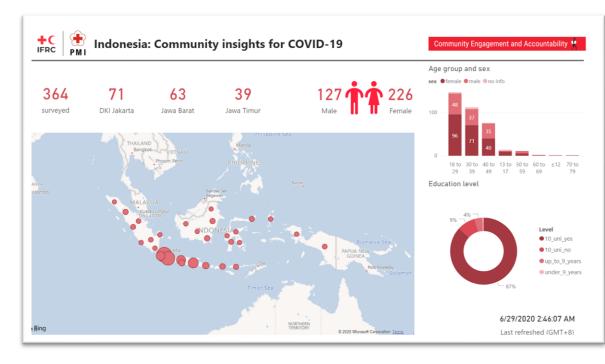
- Communicating the why, not what:
 Share the goal and objective
- Ownership: This survey is a collective work
- WHO Indonesia and PMI shared on social media and website
- Announce the data result to RCCE members





Meaningful data for meaningful action

- Identify opportunities to present the data. The result was presented on:
 - Presenting the data on Inter-cluster coordination group (ICCG) meeting
 - Presenting the data to the RCCE working group
- Sharing and advocate the data to the sectors (PMI/IFRC), included the recommendation actions
- Put the highlight of findings in RCCE working group bulletin (Suara Komunitas/Community Voice)







Indonesian Red Cross ② @... · 01 Jul ∨ Tetap jalani komunikasi dengan keluarga tercinta. Beri mereka dukungan penuh agar mampu menghadapi pandemi ini. Mari #KitahadapiBersama









Program Adaptation

Utilizing preferred channels by community to reach wider community

- National television to promote the COVID-19 prevention or vital information dissemination (PSA)
- Radio talk show as two-way communication channel with various topics
- **Social media** to update key messages and maintain interaction with community





Program Adaptation







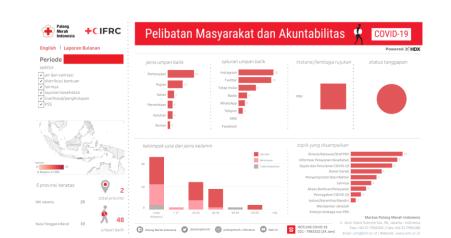


- Updating FAQ for staff/volunteers
 In particular, for those who are responding feedback
- Mobilization of Red Cross volunteers and community volunteers.
 Volunteers as a trusted source of information
- Adapting information by community feedbacks/ community needs

Example: Spraying disinfection requests to PMI



Information on disinfection household level









What's next?

- Second round of community perception survey: Targeting community on low level education group as well.
- SMS Blast as a program plan to reach community who are more comfortable on text messages.
- Publish next public service announcement on national TV on information as aid – Adaptation on new habits



THANK YOU

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