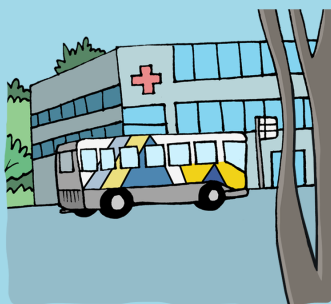


## What do we provide for your medical needs?



- We have medicine to treat most common conditions.
- The medicine we provide you may have a different name than usual, but it has the same effectiveness for treating your illness.
- In case you are suffering from a chronic disease:
  - Red Cross' general doctor needs to reassess your health condition to decide whether to continue or change the medical treatment you are receiving.
  - It's important to know that antibiotics are a medicine used **ONLY** for treating bacterial infections and not for treating or curing any other disease or illness.

## Which other additional health services do we offer?



- We offer Basic Health Care services (clinical examinations, basic health tests, medicine administration, life-saving procedures for adults and children).
- In case you are suffering from a more severe condition, our doctor will refer you to a specialist.
- The referral process is the following:
  - The medical staff evaluates your condition in the consultation room and determines your need for specialized care.
  - If needed, the patient is referred to the Greek Health Care System.
  - We will make the appointment for you. You need to have a telephone number to receive the call from the Greek Health System to confirm the appointment with you.
  - Please note that appointments can take a long period of time, so be patient. We cannot control the date of the appointment.
  - Once the appointment is confirmed, you must arrange your transportation by your own means, and make sure someone can go with you able to speak in Greek/English with the medical staff in the hospital. We can provide you with a map that shows the hospitals' locations.
  - In case of an emergency, the health staff will request an ambulance directly.

## Where can I get more information?



- You can ask our health care staff for more information in the Basic Health Care center.
- You can also get in touch with our social workers in the camp.
- Red Cross officers are also available on site to answer your questions.



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