**RCRC Perception Study**

**Quantitative Questionnaire**

**Type of Respondents: General Population (18+ male and female)**

|  |
| --- |
| **Informed Consent**Salam/Adab. I’m\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from Nielsen Bangladesh and we are conducting a survey on people’s perception on Red Cross and Red Crescent. Your participation in the survey is completely voluntary. We would appreciate your cooperation in responding to the questions. This interview will take approximately 15-20 minutes. The information you provide will be kept strictly confidential. You will not be identified, or be able to be identified, in any of the reports we plan to write. This information is ONLY being used to evaluate the perception of RCRC Movement and its humanitarian services to vulnerable population. mvjvg/Av`ve, Avwg................................ wbj‡mb evsjv‡`k bvgK GKwU M‡elYv ms¯’v †\_‡K G‡mwQ| Avgiv wewfbœ mgq wewfbœ wel‡qi Dci M‡elYv K‡i \_vwK| eZ©gv‡b Avgiv †iW µm Ges †iW wµ‡m›U Gi Dci RbM‡Yi aviYv m¤ú‡K© GKwU M‡elYv KiwQ| GB mvÿvZKviwU‡Z Avcbvi AskMÖnY m¤ú~b© B”Qvg~jK| Avgiv K…ZÁ \_vK‡ev hw` Avcwb Avcbvi g~j¨evb AwfÁZv Avgv‡`i Kv‡Q Zz‡j a‡ib| GB mvÿvZKviwUi Rb¨ 15-20 wgwb‡Ui gZ mgq jvM‡e Ges Avcbvi †`qv mKj Z\_¨ m¤ú~b© †Mvcb ivLv n‡e hv wK bv ïaygvÎ M‡elYvi Kv‡RB e¨envi Kiv n‡e| Avgv‡`i wi‡cv‡U©i †Kv\_vI Avcbvi bvg e¨envi Kiv n‡e bv Ges †KD Avcbv‡K †Kvbfv‡e Avjv`v Ki‡Z cvi‡e bv| GB Z\_¨¸‡jv ïaygvÎ SzuwKc~b© Rb‡Mvwôi Rb¨ †iWµm I †iW wµ‡m›U ‡h mKj RbwnZKi Kvh©µg cwiPvjbv K‡i \_v‡K Zvi g~j¨vq‡bi Kv‡R e¨envi Kiv n‡e|  |

|  |  |  |  |
| --- | --- | --- | --- |
| **District** | **Code** | **District** | **Code** |
| Dhaka (District/City) XvKv (†Rjv/kni) | 1 | Patuakhali (cUzqvLvwj) | 9 |
| Chittagong (District/City) (PÆMÖvg †Rjv / kni) | 2 | Jamalpur (Rvgvjcyi) | 10 |
| Cox’s Bazar (K·evRvi) | 3 | Rangpur (iscyi) | 11 |
| Khagrachhari (LvMovQwo) | 4 | Jessore (h‡kvi) | 12 |
| Khulna (District/City) Lyjbv (†Rjv/kni) | 5 | Dinajpur (w`bvRcyi) | 13 |
| Bogra (e¸ov) | 6 | Mymensingh (gqgbwmsn) | 14 |
| Rajshahi (District/City) ivRkvnx (†Rjv/kni) | 7 | Faridpur (dwi`cyi) | 15 |
| Sylhet wm‡jU | 8 |  |  |

**Section A: Socio Demographic Information**

| **No.** | **Questions and Filters** | **Coding Categories** | **Code** | **Skip** |
| --- | --- | --- | --- | --- |
|  | What was your age on your last birthday (Record respondent’s age in complete years) me©‡kl Rb¥w`‡b Avcbvi eqm KZ wQj? (c~b© eQ‡i wjLyb)  | --------(years)........................ eQi  |  |  |
|  | Sex of the respondent? DËi`vZvi wj½ ‡iKW© Ki“b? | Male/cyiæl | 1 |  |
| Female/gwnjv | 2 |
| Transgender/wnRov | 3 |
|  | Have you ever attended school? Avcwb wK KLbI ¯‹z‡j wM‡q‡Qb? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | What is the highest educational qualification? (Single response)/Avcwb me©‡”Pv †Kvb ‡kÖbx †Kvb ch©šÍ cov‡jLv K‡i‡Qb? (GKwU DËi n‡e) | Below Primary/5g †kÖbxi bx‡P  | 1 |  |
| Primary/cÖv\_wgK | 2 |
| Secondary/gva¨wgK  | 3 |
| Higher Secondary/D”P gva¨wgK | 4 |
| Graduate/¯œvZK | 5 |
| Masters and above/¯œvZ‡KvËi I Gi Dc‡i | 6 |
| Not willing to mention/cÖKv‡k Awb”QzK | 9 |
|  | What is your main occupation? (Single response)/Avcbvi cÖavb †ckv wK? (GKwU DËi n‡e)  | Private Service /†emiKvix PvKyix | 01 |  |
| Civil administration/miKvix PvKzix  | 02 |
| Business man/woman/e¨emvqx  | 03 |
| Medical professional/wPwKrmv‡mev ev ¯^v¯’‡mev  | 04 |
| Technical professional /cÖ‡KŠkjx ev KvwiMix †ckv | 05 |
| Teacher/wkÿK | 06 |
| Student/QvÎ | 07 |
| Housewife/M„wnbx | 08 |
| Day labor/w`bgRyi | 09 |
| Agriculture/ K…wlKvR | 10 |
| Fishermen/‡R‡j | 11 |
| Rickshaw/van puller/wi·v / f¨vb PvjK | 12 |
| Transport worker/cwienb kÖwgK | 12 |
| Unemployed/‡eKvi | 14 |
| Media employee/MY gva¨g Kg©x ev mvsevw`K  | 15 |
| Humanitarian or Development worker/ gvbweK Kgx© ev Dbœqb Kg©x  | 16 |
| Law enforcement officers/AvBb **cÖ‡qvMKvix Kg©KZ©v (cywjk/i¨ve/Avbmvi)**  | 17 |
| BGB/wewRwe  | 18 |
| Armed forces/¯^mk¿ evwnbx  | 19 |
| Other first responders/ Ab¨vb¨ Riƒix cwiw¯’wZ‡ZcÖv\_wgK mvov cÖ`vbKvix  | 20 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | What is the total monthly income of your household? (from different sources) (Single response)/Avcbvi cwiev‡ii †gvU gvwmK Avq KZ? (wewfbœ gva¨g n‡Z) (GKwU DËi n‡e) | BDT. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_/ UvKv ............................................. |  |  |
| Below BDT. 5, 000/ 5,000/- UvKvi bx‡P | 01 |
| BDT. 5, 000 – 10, 000 /5,000/- †\_‡K 10,000/- UvKv  | 02 |
| BDT. 10, 001- 15, 000/10,001/- †\_‡K 15,000/- UvKv | 03 |
| BDT. 15, 001 – 20, 000/15,001/- †\_‡K 20,000/- UvKv | 04 |
| BDT. 20, 001 – 25, 000/20,001/- †\_‡K 25,000/- UvKv | 05 |
| BDT. 25, 001- 30, 000/25,001/- †\_‡K 30,000/- UvKv | 06 |
| BDT. 30, 0001 – 35, 000/30,001/- †\_‡K 35,000/- UvKv | 07 |
| BDT. 35, 001 – 40, 000/35,001/- †\_‡K 40,000/- UvKv | 08 |
| BDT. 40, 001 – 45, 000/40,001/- †\_‡K 45,000/- UvKv | 09 |
| BDT. 45, 001 – 50, 000/45,001/- †\_‡K 50,000/- UvKv | 10 |
| More than BDT. 50, 001/50,000/- UvKvi Dc‡i | 11 |
|  | What is your main source of drinking water? (Single response)/Avcbv‡`i Lvevi cvwbi cÖavb Drm wK? | Pipe water (inside home)/cvB‡ci cvwb (evwoi wfZ‡i) | 01 |  |
| Pipe water (outside home) /cvB‡ci cvwb (evwoi evB‡i) | 02 |
| Tube well/Deep tube well/wUDeI‡qj/wWc wUDeI‡qj | 03 |
| Well/Kzqv | 04 |
| Pond/Canal/cyKzi / Lvj | 05 |
| River/b`x | 06 |
| Spring/SY©v | 07 |
| Tara Pump/Zviv cv¤ú | 08 |
| Pond Sand filter/cÛ m¨vÛ wdëvi | 09 |
| Rainwater harvesting system/msM„wnZ e„wói cvwb | 10 |
| Treadle Pump/‡Uª‡Wj cv¤ú | 11 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | What are the basic health services available in your locality? /Avcbvi GjvKvq wK wK ai‡bi ¯^v¯’¨ †mev i‡q‡Q? | Government hospital /miKvix nvmcvZvj | 01 |  |
| Private hospital/‡emiKvix nvmcvZvj | 02 |
| Private clinic/‡emiKvix wK¬wbK | 03 |
| Community clinic/KwgDwbwU wK¬wbK | 04 |
| NGO clinic/GbwRI wK¬wbK | 05 |
| Satellite clinic/m¨v‡UjvBU wK¬wbK | 06 |
| Urban Health care center/bMi ¯^v¯’¨ †K›`ª | 07 |
| Pharmacy/dv‡g©mx | 08 |
| Homeopathic doctor /‡nvwgI Wv³vi | 09 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | What kind of latrine do you use? (Single response)/Avcbviv ‡Kvb ai‡bi j¨vwUªb e¨envi K‡ib? (GKwU DËi n‡e) | Septic tank/‡mcwUK U¨v¼ | 01 |  |
| Slab latrine/¯øve j¨vwUªb | 02 |
| Pit latrine/wcU j¨vwUªb | 03 |
| Open latrine/‡Lvjv j¨vwUªb | 04 |
| Hanging latrine/SzjšÍ j¨vwUªb | 05 |
| No latrine (open defecation)/‡Kvb j¨vwUªb †bB (†Lvjv RvqMv) | 06 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | Have you listened to radio in the last 30 days?/Avcwb wK MZ 30w`‡b †iwWI ï‡b‡Qb? | Yes, National Radio/n¨vu, evsjv‡`k†eZvi | 1 |  |
| Yes, FM Radio/n¨vu GdGg †iwWI | 2 |
| Yes, Community Radio/n¨vu KwgDwbwU †iwWI | 3 |
| Yes, BBC Bangla Radio/n¨vu wewewm evsjv †iwWI | 4 |  |
| No/bv ïwbwb | 5 |  |
|  | How frequently did you listen to radio in the last 30 days? (Single response)/MZ 30 w`‡b Avcwb KZ Nb Nb †iwWI ï‡b‡Qb? (GKwU DËi n‡e) | Once or twice a week/mßv‡n 1 A\_ev 2 evi | 1 |  |
| More than two time a week/mßv‡n 2ev‡ii †ekx | 2 |
| Almost daily/cÖvq cÖwZw`b | 3 |
|  | Did you watch TV in the last 30 days? /Avcwb wK MZ 30w`‡b wUwf †`‡L‡Qb?  | Yes, BTV/n¨vu, wewUwf | 1 |  |
| Yes, Private Channels/n¨vu, †emiKvix P¨v‡bj | 2 |  |
| No/bv | 3 |  |
|  | How frequently did you watch TV in the last 30 days? (Single response) /MZ 30 w`‡b Avcwb KZ Nb Nb wUwf †`‡L‡Qb? (GKwU DËi n‡e) | Once or twice a week/mßv‡n 1 A\_ev 2 evi | 1 |  |
| More than two time a week/mßv‡n 2ev‡ii †ekx | 2 |
| Almost daily/cÖvq cÖwZw`b | 3 |
|  | Did you read newspaper in the last 30 days? /Avcwb wK MZ 30w`‡b msev`cÎ c‡o‡Qb? | Yes/n¨vu | 1 |  |
| No/bv | 2 |  |
|  | How frequently did you read newspaper in the last 30 days? (Single response) /MZ 30 w`‡b Avcwb KZ Nb Nb msev`cÎ c‡o‡Qb? (GKwU DËi n‡e) | Once or twice a week/mßv‡n 1 A\_ev 2 evi | 1 |  |
| More than two time a week/mßv‡n 2ev‡ii †ekx | 2 |
| Almost daily/cÖvq cÖwZw`b | 3 |
|  | Did you use internet in the last 30 days? /Avcwb wK MZ 30w`‡b B›Uvi‡bU e¨envi K‡i‡Qb?  | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | How frequently did you use internet in the last 30 days? (Single response) /MZ 30 w`‡b Avcwb KZ Nb Nb B›Uvi‡bU e¨envi K‡i‡Qb? (GKwU DËi n‡e) | Once or twice a week/mßv‡n 1 A\_ev 2 evi | 1 |  |
| More than two time a week/mßv‡n 2ev‡ii †ekx | 2 |
| Almost daily/cÖvq cÖwZw`b | 3 |
|  | Did you use any social media in the last 30 days? (Facebook, Twitter, Blog etc.) /Avcwb wK MZ 30w`‡b ‡Kvb ‡m¨vmvj wgwWqv e¨envi K‡i‡Qb? (†dmeyK, UzBUvi, eøM BZ¨vw`)  | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | How frequently did you use social media (Facebook, Twitter, Blog etc.) in the last 30 days? (Single response) /MZ 30 w`‡b Avcwb KZ Nb Nb ‡m¨vmvj wgwWqv e¨envi K‡i‡Qb? (†dmeyK, UzBUvi, eøM BZ¨vw`) | Once or twice a week/mßv‡n 1 A\_ev 2 evi | 1 |  |
| More than two time a week/mßv‡n 2ev‡ii †ekx | 2 |
| Almost daily/cÖvq cÖwZw`b | 3 |
|  | What are your main sources for any kind of information? (Multiple response)/‡Kvb ai‡bi Z\_¨ cvIqvi †ÿ‡Î Avcbvi cÖavb gva¨g ‡KvbwU? (GKvwaK DËi n‡Z cv‡i) | Word of mouth/gvby‡li gyL †\_‡K | 01 |  |
| TV/wUwf †\_‡K  | 02 |
| Radio /†iwWI†\_‡K | 03 |
| Newspaper/msev`cÎ | 04 |
| Internet/B›Uvi‡bU | 05 |
| Miking/gvBwKs | 06 |
| Tea stall/ Pv‡qi †`vKvb | 07 |
| Market place/gv‡K©U ev evRvi †\_‡K | 08 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | What are the other sources of your information?/Avcwb Ab¨vb¨ †Kvb †Kvb Drm †\_‡K Z\_¨ †c‡q \_v‡Kb?  | Tea stall /Pv‡qi †`vKvb | **01** |  |
| Friends/eÜz evÜe | 02 |
| Neighbor/cÖwZ‡ekx | 03 |
| Word of mouth/‡jvKgy‡L | 04 |
| Political people/ivR‰bwZK e¨w³eM© | 05 |
| Religious institution/ag©xq cÖwZôvb | 06 |
| Educational institute/wkÿv cÖwZôvb | 07 |  |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |  |

**Section B: Perception on Red Cross and Red Crescent**

| **No.** | **Questions and Filters** | **Coding Categories** | **Code** | **Skip** |
| --- | --- | --- | --- | --- |
|  | Have you ever heard about Red Cross?/Avcwb wK KLbI †iWµm m¤ú‡K© ï‡b‡Qb? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | Have you ever heard about Red Crescent? /Avcwb wK KLbI †iWwµ‡m›U m¤ú‡K© ï‡b‡Qb? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | What have you heard about what Red Cross and/or Red Crescent does? (Multiple response)/ Avcwb wK KLbI †iWµm/‡iWwµ‡m›U wK KvR K‡i ‡m m¤ú‡K© ï‡b‡Qb? (GKvwaK DËi n‡Z cv‡i) | Humanitarian organization/RbwnZKi ev gvbweK ms¯’v  | 01 |  |
| Voluntary service organization/ †¯^”Qv †mev g~jK cÖwZôvb | 02 |
| Hospital providing health care services/nvmcvZvj ‡hLv‡b ¯^v¯’¨ †mev cvIqv hvq | 03 |
| Organization providing shelter for poor/Mixe‡`i AvkÖq`vZv ms¯’v | 04 |
| Safe blood supply /wbivc` i³ mieivn | 05 |
| Rescue team/D×viKvix `j | 06 |
| Disaster risk management organization/`~‡h©vM e¨e¯’vcbv cÖwZôvb  | 07 |
| Organization providing relief/ÎvY weZiYKvix cÖwZôvb  | 08 |
| Government organization/miKvix cÖwZôvb | 09 |
| NGO/GbwRI  | 10 |
| International organization/AvšÍR©vwZK ms¯’v  | 11 |
| Other (please specify) Other (Please specify)/Ab¨vb¨ (D†j­L Ki“b) |  |
| Can’t remember/g‡b Ki‡Z cviwQ bv  | 99 |
|  | From where/whom have you heard about Red Cross and Red Crescent? (Multiple response) / Avcwb ‡Kv\_v †\_‡K/Kvi KvQ †\_‡K †iWµm/‡iWwµ‡m›U m¤ú‡K© ï‡b‡Qb? (GKvwaK DËi n‡Z cv‡i) | Family/cwievi | 01 |  |
| Friend/eÜz | 02 |
| Neighbour/cÖwZ‡ekx | 03 |
| NGO Worker/GbwRI Kg©x | 04 |
| Mass Media/MYgva¨g | 05 |
| Poster/‡cvóvi | 06 |
| Miking/gvBwKs | 07 |
| Government Hospital/miKvix nvmcvZvj | 08 |
| Private Hospital/‡emiKvix nvmcvZvj | 09 |
| Doctor/Wv³vi | 10 |
| Nurse/bvm© | 11 |
| BDRCS Blood Centers/wewWAviwmGm eøvW †m›Uvi | 12 |
| Information and Public Relations Department of BDRCS/wewWAviwmGm-Gi Z\_¨ I MYms‡hvM Awa`ßi †\_‡K | 13 |
| RCRC Volunteer/‡iW µm †iW wµ‡m‡›Ui †m”Qv‡mex | 14 |
| Educational institution (School/College/Madrassa)/wkÿv cÖwZôvb (¯‹zj/K‡jR/gv`ªvmv) | 15 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Can’t remember/g‡b Ki‡Z cviwQ bv | 99 |
|  | Have you ever seen the "Red Crescent" symbol/emblem?/Avcwb wK KLbI †iWwµ‡m‡›Ui wPý/‡jv‡Mv/cÖZxK †`‡L‡Qb?C:\Users\eshata01\Desktop\download.jpg**(Instruction for the FI: Show Card 1) /(wb‡`©wkKv FI -i Rb¨: KvW©-1 †`Lvb)** | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | Where have you seen the “Red Crescent” symbol/emblem? (Multiple response)/‡Kv\_vq †iW wµ‡m‡›Ui wPý/†jv‡Mv/cÖZxK †`‡L‡Qb? | TV/wUwf | 01 |  |
| Ambulance/Hospital/clinic Vehicle/G¨v¤^y‡jÝ / nvmcvZvj/wK¬wb‡Ki Mvox‡Z | 02 |
| Doctor’s chamber/vehicle/Wv³v‡ii †P¤^v‡i/ Mvox‡Z | 03 |
| Poster/‡cvóvi | 04 |
| Signboard/mvBb‡evW© | 05 |
| Government Hospital/miKvix nvcvZvj | 06 |
| Private Hospital/‡emiKvix nvmcvZvj | 07 |
| Red Crescent hospital/ health facility/‡iW wµ‡m›U nvmcvZvj/ ¯^v¯’¨‡mev †K›`ª | 08 |
| Flag/ cZvKv | 09 |
| Cyclone Preparedness Programme) CPP/mvB‡K¬vb cÖ¯‘wZ Kg©m~Px‡Z | 10 |
| Other RC Programme/‡iW wµ‡m‡›Ui Ab¨vb¨ cÖK‡í  | 11 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | What does the symbol/emblem, "Red Crescent" imply? (Multiple response)/‡iWwµ‡m›U Gi wPý/‡jv‡Mv/cÖZxK wK †evSvq? | Government Hospital/miKvix nvmcvZvj | 01 |  |
| Private Hospital/‡emiKvix nvmcvZvj | 02 |
| Free Health Care Facility/webvg~‡j¨ ¯^v¯’¨ †mev | 03 |
| Safe Blood Supply/wbivc` i³ mieivn | 04 |
| Humanitarian Organization/RbwnZKi ms¯’v  | 05 |
| Rescue Team/D×viKvix `j | 06 |
| Red Crescent health facility/‡iWwµ‡m›U ¯^v¯’¨ †mev  | 07 |
| Empty Field?? | 08 |
| Other RC Programme/Ab¨vb¨ ‡iW µm †iW wµ‡m‡›Ui ‡cÖvMÖv‡g | 09 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Show the logos of Red Cross, ICRC, IFRC, BDRCS, British Red Cross, German Red Cross, Swiss Red Cross, Turkish Red Crescentto the respondent, ask them if they’ve ever seen them, and record the response.**(Instruction for the FI: Show Card 2)/**‡iWµm, AvBwmAviwm, AvBGdAviwm, wewWAviwmGm Ges wcGbGm Gi †jv‡Mv †`Lvb Ges Rvb‡Z Pvb, Zviv wK KLbI GB †jv‡Mv ¸‡jv †`‡L‡Q Ges Zv wjwce× Kiæb?**(wb‡`©wkKv FI -i Rb¨: KvW©-2 †`Lvb)** | Red Cross/‡iWµm | ICRC/ AvBwmAviwm | IFRC/ AvBGdAviwm | BDRCS/ wewWAviwmGm  | PNS/ wcGbGm |
| C:\Users\eshata01\Desktop\red-cross-logo.jpg | C:\Users\eshata01\Desktop\download (2).jpg | C:\Users\eshata01\Desktop\download (1).jpg | C:\Users\eshata01\Desktop\BDRCSlogo.jpg |  |
| 1 | 2 | 3 | 4 | 5 |
|  | What do the organizations/logos mean to you? (Please record maximum three top of mind responses of the respondents about the logos)/GB †jv‡Mv/cÖwZôvb †`L‡jB Avcbvi cÖ\_‡g wK g‡b nq? (†jv‡Mv m¤ú‡K© DËi`vZvi cÖ\_‡gB g‡b c‡i Ggb wZbwU DËi †iKW© Kiæb) | 1. Red Cross/

‡iWµm | 1. |
| 2. |
| 3. |
| 1. ICRC/ AvBwmAviwm
 | 1. |
| 2. |
| 3. |
| 1. IFRC/ AvBGdAviwm
 | 1. |
| 2. |
| 3. |
| 1. BDRCS/ wewWAviwmGm
 | 1. |
| 2. |
| 3. |
| 1. PNS/ wcGbGm
 | 1. |
| 2. |
| 3. |
|  | Where have you seen the Red Cross, ICRC, IFRC, BDRCS, PNSs logos?/Avcwb †Kv\_vq ‡iWµm, AvBwmAviwm, AvBGdAviwm, wewWAviwmGm Ges wcGbGm Gi †jv‡Mv †`‡L‡Qb? | Red Cross/ ‡iWµm  | ICRC/ AvBwmAviwm | IFRC / AvBGdAviwm | BDRCS/ wewWAviwmGm  | PNS/ wcGbGm  |
| 1. TV/wUwf
 | 01 | 02 | 03 | 04 | 05 |
| 1. Ambulance/Hospital Vehicle/ G¨v¤^y‡jÝ / nvmcvZv‡ji Mvox‡Z
 | 01 | 02 | 03 | 04 | 05 |
| 1. Doctor’s vehicle/Wv³v‡ii Mvox‡Z
 | 01 | 02 | 03 | 04 | 05 |
| 1. Poster/‡cvóvi
 | 01 | 02 | 03 | 04 | 05 |
| 1. Signboard/mvBb‡evW©
 | 01 | 02 | 03 | 04 | 05 |
| 1. Government Hospital/miKvix nvcvZvj
 | 01 | 02 | 03 | 04 | 05 |
| 1. Private Hospital/‡emiKvix nvmcvZvj
 | 01 | 02 | 03 | 04 | 05 |
| 1. Red Crescent health facility/‡iW wµ‡m›U ¯^v¯’¨‡mev †K›`ª
 | 01 | 02 | 03 | 04 | 05 |
| 1. Flag/cZvKv
 | 01 | 02 | 03 | 04 | 05 |
| 1. Doctor’s Chamber/Wv³v‡ii †P¤^vi
 | 01 | 02 | 03 | 04 | 05 |
| 1. Volunteer’s Vest/‡m”Qv‡meK‡`i ‡cvkv‡K
 | 01 | 02 | 03 | 04 | 05 |
| 1. Cyclone Preparedness Programme) CPP/mvB‡K¬vb cÖ¯‘wZ Kg©m~Px‡Z
 | 01 | 02 | 03 | 04 | 05 |
| 1. Any other RCRC Programme//Ab¨vb¨ †iWµm/‡iWwµ‡m›U ‡cÖvMÖv‡g
 | 01 | 02 | 03 | 04 | 05 |
| Other (please specify)/Ab¨vb¨ (D‡jøL Kiæb) | 01 | 02 | 03 | 04 | 05 |
| Don’t know/Can’t tell/g‡b Ki‡Z cviwQ bv | 99 | 99 | 99 | 99 | 99 |
|  | Can you please tell me what services do Red Cross and Red Crescent provide? (Responses can be multiple)/Avcwb wK `qv K‡i ej‡eb, †iWµm/‡iWwµ‡m›U wK ai‡bi †mev cÖ`vb K‡i \_v‡K? (GKvwaK DËi n‡Z cv‡i) | Providing disaster preparedness training/`~‡hv©M †gvKv‡ejvq cÖwkÿY | 01 |  |
| Assisting disaster victims relief/`~‡h©v‡M ÿwZMÖ¯’‡`i mvnvh¨ I ÎvY weZiY | 02 |
| Assisting disaster victims with temporary shelter/`~‡hv©‡M ÿwZMÖ¯’‡`i A¯’vqx evm¯’vb | 03 |
| Providing post disaster medical relief/`~‡h©vM cieZ©x wPwKrmv †mev  | 04 |
| Providing maternity health care services/gvZ…Z¡ RbxZ †mev cÖ`vb | 05 |
| Providing general health care services/mvaviY ¯^v¯’¨‡mev cÖ`vb | 06 |
| Providing eye treatment/‡Pv‡Li †mev | 07 |
| Safe blood supply /wbivc` i³ mieivn | 08 |
| Road safety awareness/moK wbivcËv wel‡q m‡PZbZv | 09 |
| Vaccination/wUKv ev cÖwZ‡laK | 10 |
| Promoting personal hygiene/e¨w³MZ cwi”QbœZv | 11 |
| HIV and AIDs awareness/GBPAvBwf Ges GBWm&& wel‡q m‡PZbZv e„w× | 12 |
| Disseminating early warning messages before disaster strikes through CPP Volunteers/ (wmwcwc)‡m”Qv‡meK `‡ji gva¨‡g `~‡h©vM c~e© ms‡KZ cª`vb  | 13 |
| Providing first aid/cÖv\_wgK ¯^v¯’¨‡mev cÖ`vb | 14 |
| Conducting search and rescue/mÜvb I D×viKvh© cwiPvjbv Kiv | 15 |
| Providing disaster preparedness support/`~‡hv©M †gvKv‡ejvq mn‡hvMxZv | 16 |
| Providing blankets during cold wave/kxZKv‡j K¤^j weZiY | 17 |
| Conduct community based actions relevant to disasters/ mgvR wfwËK `y‡h©vM e¨e¯’vcbv Kvh©µg cwiPvjbv ( `y‡h©vM SuywK n«vm cÖwkÿY, mÿgZv Dbœqb, Rxeb I RxweKv Dbœqb, ¯^v¯’¨ SuywK n«vm, AvMvg mZK©xKiY e¨e¯’v ) | 18 |
| Conduct community based actions relevant to climate change/ Rjevq~ cwieZ©b m¤úwK©Z mgvR wfwËK Kvh©µg cwiPvjbv | 19 |
| Distributing cash/bM` UvKv weZiY | 20 |
| Providing WASH support to vulnerable population/SuzwKc~b© Rb‡Mvwôi g‡a¨ cvwb, m¨vwb‡Ukb I cwi”QbœZv wel‡q mn‡hvMxZv | 21 |
| Reuniting families/cvwievwiK †hvMv‡hvM cybt ¯’vcb | 22 |
| Physical rehabilitation of persons with disabilities/ kvixwiK cªwZeÜx e¨w³‡`i cybe©vmb | 23 |
| Dead body management/ g„Z‡`n e¨e¯’vcbv | 24 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | What is the extent of your overall satisfaction on RCRC? (Single response)/ †iWµm/‡iWwµ‡m›U Gi Dc‡i Avcwb mvwe©Kfv‡e KZUv mš‘ó? | Very Dissatisfied/LyeB Amš‘ó | 1 |  |
| Dissatisfied/ Amš‘ó | 2 |
| Neither dissatisfied nor Satisfied/Amš‘ó I bv Avevi mš‘ó zI bv | 3 |
| Satisfied/ mš‘ó | 4 |
| Very Satisfied/LyeB mš‘ó | 5 |
|  | Can you please rate your level of satisfaction on the RCRC services?/Avcwb wK †iWµm/‡iWwµ‡m›U -i ‡mevi mš‘wó m¤ú‡K© Avcbvi g~j¨vqb Ki‡eb? | Very Dissatisfied/LyeB Amš‘ó | Dissatisfied/ Amš‘ó | Neither dissatisfied nor Satisfied/Amš‘ó I bv Avevi mš‘ó zI bv | Satisfied/ mš‘ó | Very Satisfied/LyeB mš‘ó |
| 1. Information delivery/Z\_¨ †`qv ev wewbgq
 | 1 | 2 | 3 | 4 | 5 |
| 1. Engagement of community/KwgDwbwUi AskMÖnb
 | 1 | 2 | 3 | 4 | 5 |
| 1. Meeting priorities/ cÖ‡qvR‡bi wfwË‡Z Kvh©µ‡gi AMÖvwaKvi
 | 1 | 2 | 3 | 4 | 5 |
| 1. Behavior/Attitude of service provider/‡mev cÖ`vbKvix‡`i AvPiY/e¨envi
 | 1 | 2 | 3 | 4 | 5 |
| 1. Free of corruption/ `yb©xwZ gy³
 | 1 | 2 | 3 | 4 | 5 |
| 1. Free of political bias/ ivR‰bwZK c¶cvwZZ¡ gy³
 | 1 | 2 | 3 | 4 | 5 |
| 1. Free of religious bias/ ag©xq c¶cvwZZ¡ gy³
 | 1 | 2 | 3 | 4 | 5 |
|  | In your opinion how essential Red Cross Red Crescent services are for people in your locality? (Read Out) (Responses can be multiple)/ Avcbvi g‡Z Avcbvi GjvKvi RbM‡bi Rb¨ †iWµm/‡iWwµ‡m›U Gi †mev KZUv cÖ‡qvRbxq/¸iæZ¡c~b©? (c‡o ïbvb) (GKvwaK DËi n‡Z cv‡i) | Irrelevant/ AcÖvmw½K | Limited importance/Kg ¸i“Z¡c~b© | Important/¸i“Z¡c~b© | Essential/LyeB ¸i“Z¡c~b© |
| 1. Providing disaster preparedness training/`~‡h©vM †gvKv‡ejvq cÖ¯‘wZg~jK cÖwkÿY
 | 1 | 2 | 3 | 4 |
| 1. Assisting disaster victims relief/`~‡hv©M KewjZ‡`i Rb¨ ÎvY
 | 1 | 2 | 3 | 4 |
| 1. Assisting disaster victims with temporary shelter/`y‡h©v‡M ÿwZMÖ¯’‡`i A¯’vqx emev‡mi e¨e¯’v
 | 1 | 2 | 3 | 4 |
| 1. Providing post disaster medical relief/`~‡h©vM cieZ©x ¯^v¯’¨‡mev cÖ`vb
 | 1 | 2 | 3 | 4 |
| 1. Providing maternity health care services/gvZ…Z¡Kvjxb ¯^v¯’¨‡mev cÖ`vb
 | 1 | 2 | 3 | 4 |
| 1. Providing general health care services/mvaviY ¯^v¯’¨‡mev cÖ`vb
 | 1 | 2 | 3 | 4 |
| 1. Providing eye treatment/‡Pv‡Li †mev cÖ`vb
 | 1 | 2 | 3 | 4 |
| 1. Safe blood supply /wbivc` i³ mieivn
 | 1 | 2 | 3 | 4 |
| 1. Road safety awareness/moK wbivcËv wel‡q m‡PZbZv
 | 1 | 2 | 3 | 4 |
| 1. Vaccination/wUKv ev cÖwZ‡laK
 | 1 | 2 | 3 | 4 |
| 1. Promoting personal hygiene/e¨w³MZ cwi”QbœZv
 | 1 | 2 | 3 | 4 |
| 1. HIV and AIDs awareness/GBPAvBwf Ges GBWm&& wel‡q m‡PZbZv e„w×
 | 1 | 2 | 3 | 4 |
| 1. Disseminating early warning messages before disaster strikes through CPP Volunteers/ wmwcwc/‡m”Qv‡meK `‡ji gva¨‡g `~‡h©vM c~e© ms‡KZ cª`vb
 | 1 | 2 | 3 | 4 |
| Assistance to people affected by violence/ mwnsmZviGi wkKvi e¨w³‡`i‡K mvnvh¨ Kiv |  |  |  |  |
| 1. Providing first aid services in disaster/`y‡h©v‡Mi mgq cÖv\_wgK ¯^v¯’¨‡mev cÖ`vb
 | 1 | 2 | 3 | 4 |
| 1. Providing first aid services in violence/ mwnsmZvi mgq cÖv\_wgK ¯^v¯’¨‡mev cÖ`vb
 |  |  |  |  |
| 1. Providing first aid training/ cÖv\_wgK ¯^v¯’¨‡mev msµvšÍ cÖwk¶Y cÖ`vb
 |  |  |  |  |
| 1. Conducting search and rescue/mÜvb I D×viKvh© cwiPvjbv Kiv
 | 1 | 2 | 3 | 4 |
| 1. Providing disaster preparedness support/`~‡hv©M †gvKv‡ejvq mn‡hvMxZv
 | 1 | 2 | 3 | 4 |
| 1. Providing blankets during cold wave/kx‡Z K¤^j ev Mig Kvco weZiY
 | 1 | 2 | 3 | 4 |
| 1. Conduct community based actions relevant to disasters/ mgvR wfwËK `y‡h©vM e¨e¯’vcbv Kvh©µg cwiPvjbv ( `y‡h©vM SuywK n«vm cÖwkÿY, mÿgZv Dbœqb, Rxeb I RxweKv Dbœqb, ¯^v¯’¨ SuywK n«vm, AvMvg mZK©xKiY e¨e¯’v )
 | 1 | 2 | 3 | 4 |
| 1. Conduct community based actions relevant to climate change/Rjevq~ cwieZ©b m¤úwK©Z mgvR wfwËK Kvh©µg cwiPvjbv
 | 1 | 2 | 3 | 4 |
| 1. Distributing cash/bM` UvKv weZiY
 | 1 | 2 | 3 | 4 |
| 1. Providing WASH support to vulnerable population/SzwKc~b© Rb‡Mvôi g‡a¨ cvwb, m¨vwb‡Ukb I cwi”QbœZv wel‡q mn‡hvMxZv
 | 1 | 2 | 3 | 4 |
| 1. Reuniting families/ cvwievwiK †hvMv‡hvM cybt¯’vcb
 | 1 | 2 | 3 | 4 |
| 1. Physical rehabilitation/ kvixwiK cªwZeÜx e¨w³‡`i cybe©vmb
 | 1 | 2 | 3 | 4 |
| 1. Dead body management/ g„Z‡`n e¨e¯’vcbv
 | 1 | 2 | 3 | 4 |
| Other (please specify)/Ab¨vb¨ (D‡jøL Kiæb) | 1 | 2 | 3 | 4 |
| Don’t know/Can’t tell/Rvwb bv / ej‡Z cvwi bv  | 1 | 2 | 3 | 4 |
|  | Do you think Red Cross and Red Crescent contribute in Disaster Risk Reduction during normal time?/ Avcwb wK g‡b K‡ib `y‡h©vMKvjxb mgq Qvov ¯^vfvweK mg‡q `y‡h©vM SuywK n«v‡m †iWµm Ges †iW wµ‡m›U mvnvh¨ K‡i? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | In your opinion, how do Red Cross and Red Crescent contribute in Disaster Risk Reduction during normal time? / Avcbvi g‡Z †iWµm Ges †iWwµ‡m›U `y‡h©vMKvjxb mgq Qvov ¯^vfvweK mg‡q `y‡h©vM SuywK n«v‡m wKfv‡e mvnvh¨ K‡i ?  | Disaster preparedness training/ `y‡h©vM cÖ¯‘wZ wel‡q cÖwkÿY/aviYv cÖ`vb Kiv | 01 |  |
| Building disaster response and management team /`y‡h©vM mvov`vb Ges e¨e¯’vcbv `j MVb Kiv | 02 |
| Providing life and livelihood assistance/Rxeb I RxweKvq‡b mn‡hvwMZv cÖ`vb Kiv | 03 |
| Conduct community based early warning dissemination system/mgvR wfwËK `y‡h©v‡M AvMvg mZK© ms‡KZ cÖ`vb Kiv | 04 |
| Providing training and assistance to construct disaster resilient house/`y‡h©vM mnbxq Avevm¯’j wbg©v‡Y cÖwkÿY I mn‡hvwMZv cÖ`vb Kiv | 05 |
| Providing orientation on health and hygiene/¯^v¯’¨ I ¯^v¯’¨ wewa wel‡q aviYv cÖ`vb Kiv | 06 |
| Support and assist in providing water and sanitation facilities /cvwb I cqtwb®‹vlY myweav I mn‡hvwMZv cÖ`vb Kiv | 07 |
| Conducting research and development work on disaster risk reduction and climate change adaptation/`y‡h©vM SuywK n«vm Ges Rjevqy cwieZ©‡b Awf‡hvRb wel‡q M‡elYv I Dbœqb Kiv | 08 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Do you think Red Cross and Red Crescent contribute during disaster?/Avcwb wK g‡b K‡ib †iWµm Ges †iW wµ‡m›U `~‡h©v‡M mvnvh¨ K‡i? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | In your opinion, how do Red Cross and Red Crescent contribute during disaster? (Multiple Response)/Avcbvi g‡Z wKfv‡e †iWµm Ges †iW wµ‡m›U `y‡h©v‡Mi mgq mvnvh¨ K‡i? | Assistance for disaster victims with food, medicine, clothes/`~‡h©v‡M ÿwZMÖ¯’‡`i Lv`¨, Jla I Kvco w`‡q mnvqZv | 01 |  |
| Assistance for disaster victims with temporary shelter/`~‡h©v‡M ÿwZMÖ¯’‡`i A¯’vqx evm¯’vb ˆZix | 02 |
| First aid/cÖv\_wgK ¯^v¯’¨‡mev | 03 |
| Rescue/D×vi | 04 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Do you think Red Cross and Red Crescent contribute during violence?/Avcwb wK g‡bi K‡ib †iWµm Ges †iWwµ‡m›U mwnsmZvii mgq mvnvh¨ K‡i? | Yes/n¨vu | 1 |  |
| No/bv | 2 |  |
|  | How do Red Cross and Red Crescent contribute during violence (Communal violence/Political violence)? (Responses can be multiple) /Avcbvi g‡Z wKfv‡e †iWµm Ges †iW wµ‡m›U mwnsmZv mgq mvnvh¨ K‡i? (mv¤úª`vwqK/ RvwZMZ/ , ivR‰bwZK mwnsmZv) (GKvwaK DËi n‡Z cv‡i)  | Conflict resolution/msNvZ ev mwnsmZv wbimb | 01 |  |
| Tracing missing person/ mwnsmZvi d‡j wb‡LvuR ev nviv‡bv e¨w³‡K Lyu‡R ‡ei Kiv | 02 |
| Family reunification/ cvwievwiK †hvMv‡hvM cybt ¯’vcb | 03 |
| First aid service/cÖv\_wgK ¯^v¯’¨‡mev | 04 |
| Transportation/ AvnZ ev Ab¨vb¨ AvµvšÍ e¨w³‡`I cwienb | 05 |
| Rescue/D×vi | 06 |
| Shelter/AvkÖq cª`vb | 07 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Do you think Red Cross and Red Crescent provide effective services?/Avcwb wK g‡b K‡ib †iWµm I †iW wµ‡m›U Kvh©Kix †mev cÖ`vb Ki‡Q? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | If yes, in which way (multiple response)?/ hw` n¨vu nq, Zvn‡j wKfv‡e? (GKvwaK DËi n‡e) | Consistent service/avivevwnK †mev | 01 |  |
| Impact oriented service/djcÖm~ ev Kvh©Kix †mev | 02 |
| Involve community people in project implementation/RbMb‡K cÖK‡íi mv‡\_ m¤ú„³ K‡i | 03 |
| Promptness/ZwoZ ev mg‡qvc‡hvMx †mev | 04 |
| Complaint Feedback Mechanism/Awf‡hvM ev gZvgZ Avg‡j †bqv | 05 |
| Reliable Assistance/wbf©i‡hvM¨ mnvqZv | 06 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Do you think Red Cross and Red Crescent provide relevant services?/Avcwb wK g‡b K‡ib †iW µm Ges †iW wµ‡m›U cÖvmw½K/cÖ‡qvRbxq ‡mev cÖ`vb Ki‡Q? | Yes/n¨vu |  |  |
| No/bv |  |
|  | If yes, how? (Multiple response)?/hw` n¨vu nq, Zvn‡j wKfv‡e? (GKvwaK DËi n‡e) | Address people’s need/RbM‡bi Pvwn`v Abyhvqx |  |  |
| Service oriented volunteers/Dchy³ †m”Qv‡meK  | 02 |
| Responds to area specific needs/¯^xq AÂ†ji ev GjvKvi cÖ‡qvRb Abyhvqx †mev cÖ`vb | 03 |
| Adaptive approach to humanitarian services/ cwiw¯’wZi mv‡\_ gvwb‡q †bqvi gvbwmKZv | 04 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Do you think RCRC provides relevant service?/ Avcwb wK g‡b K‡ib AviwmAviwm cÖvmw½K †mev cÖ`vb K‡i? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | Do you think RCRC provides effective service?/ Avcwb wK g‡b K‡ib †iW µm Ges †iW wµ‡m›U Kvh©Kix †mev cÖ`vb K‡i? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | How would you rate the way in which Red Cross Red Crescent serve the people?/‡iWµm Ges †iW wµ‡m‡›Ui †mev‡K Avcwb wKfv‡e g~j¨vqb Ki‡eb? |  | Very Bad/LyeB Lvivc | Bad/Lvivc | Average/ ‡gvUvgywU | Good/fvj | Excellent/ PgrKvi |
| 1. Consistent service/avivevwnK †mev
 | 1 | 2 | 3 | 4 | 5 |
| 1. Impact oriented service djcÖm~ †mev
 | 1 | 2 | 3 | 4 | 5 |
| 1. Involve community people in project implementation/RbMb‡K cÖK‡íi mv‡\_ m¤ú„³ K‡i
 | 1 | 2 | 3 | 4 | 5 |
| 1. Timely and Promptness/`ªæZZvi mv‡\_/ mg‡qvc‡hvMx
 | 1 | 2 | 3 | 4 | 5 |
| 1. Complaint Feedback Mechanism/Awf‡hvM ev gZvgZ Avg‡j †bq
 | 1 | 2 | 3 | 4 | 5 |
| 1. Reliable Assistance/wbf©i‡hvM¨ mnvqZv
 | 1 | 2 | 3 | 4 | 5 |
| 1. Address people’s need/RbM‡bi Pvwn`v Abyhvqx
 | 1 | 2 | 3 | 4 | 5 |
| 1. Service oriented volunteers/Dchy³ †m”Qv‡meK
 | 1 | 2 | 3 | 4 | 5 |
| 1. Responds to area specific needs/cwi‡ek Abyhvqx †mev cÖ`vb
 | 1 | 2 | 3 | 4 | 5 |
| 1. Adaptive approach to humanitarian services/ cwiw¯’wZi mv‡\_ gvwb‡q †bqvi gvbwmKZv
 | 1 | 2 | 3 | 4 | 5 |
| 1. Accessible service/mnRMg¨ †mev
 | 1 | 2 | 3 | 4 | 5 |
| 1. Free service/ webvg~‡j¨ †mev
 | 1 | 2 | 3 | 4 | 5 |
|  | There are some fundamental principles of the Red Cross and Red Crescent (RCRC) movement. Now I’ll read out the principles, can you please tell us based on the following ratings (Strongly disagree = 5, Disagree = 4, Neither disagree nor agree = 3, Agree = 2, Strongly agree = 1) which principles do you think are most appropriate with your experience with Red Cross and Red Crescent?/‡iW µm Ges †iW wµ‡m›U cwiPvjbvi Gi wKQz g~jbxwZ Av‡Q| GLb Avwg ‡mB bxwZ¸‡jv c‡o ïbve, Avcwb `qv K‡i †m¸‡jv †iwUs Ki‡eb? (m¤ú~b© wØgZ = 5, wØgZ = 4, GKgZ I bB wØgZ bB = 3, GKgZ = 2, m¤ú~b© GKgZ = 1) †iW µm Ges †iW wµ‡m›U Gi †Kvb wcÖwÝcvjwU Avcwb mwVK g‡b K‡ib? |
| Principles | Strongly Agree/ m¤ú~b© GKgZ | Agree/ GKgZ | Neither Disagree nor Agree/ GKgZ I bB wØgZ bB | Disagree/ wØgZ | Strongly Disagree/ m¤ú~b© wØgZ |
| 1. RCRC works for **Humanity/**†iW µm Ges †iW wµ‡m›U  **gvbe Kj¨v‡Y KvR K‡i**
 |  |  |  |  |  |
| 1. RCRC’s services are **Impartial/** †iW µm Ges †iW wµ‡m›U **†mev cÿcvZnxb**
 |  |  |  |  |  |
| 1. RCRC is **Neutral** in case of all the people/ **‡**iW µm Ges †iW wµ‡m›U **me gvby‡li Rb¨ mgvb**
 |  |  |  |  |  |
| 1. RCRC is **Independent** while providing services/ **‡**iW µm Ges †iW wµ‡m›U **¨ ¯^vaxbfv‡e †mev †`q (Kv‡iv Øviv cÖfvweZ bv)**
 |  |  |  |  |  |
| 1. Services provided by RCRC are **Voluntary** Service/ **‡**iW µm Ges †iW wµ‡m›U **‡¯^”Qv‡mev g~jK †mev cÖ`vb K‡i**
 |  |  |  |  |  |
| 1. RCRC promotes **Unity/ ‡**iW µm Ges †iW wµ‡m›U **GKZve× GKwU Av‡›`vjb**
 |  |  |  |  |  |
| 1. RCRC is **Universal/ ‡**iW µm Ges †iW wµ‡m›U **mviv we‡k¦ KvR Ki‡Q**
 |  |  |  |  |  |
|  | Have you ever told others about the services of RCRC?/Avcwb wK KLbI **‡**iW µm Ges †iW wµ‡m›U m¤ú‡K© Ab¨ KvD‡K e‡j‡Qb? | Yes/n¨vu | 1 |  |
| No/bv | 2 |
|  | How did you tell others about the services of RCRC? (Multiple response)/ **AviwmAviwm m¤ú‡K© Avcwb wKfv‡e Ab¨‡`i e‡j‡Qb? (GKvwaK DËi n‡Z cv‡i)** | Courtyard meeting/ **DVvb ˆeV‡K**  | 01 |  |
| In person/ **R‡bR‡b** | 12 |
| Community radio/KwgDwbwU †iwWI | 03 |
| Tea stall meeting/ Pv‡qi †`vKv‡bi wgwUsG | 04 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
|  | In your opinion, what will be the best communication channel to inform you about the works of Red Cross and Red Crescent? (Responses can be multiple)/Avcbvi g‡Z, †Kvb gva¨gwU‡K ‡iW µm Ges †iW wµ‡m›U m¤ú‡K© Rvbvi Rb¨ ‡ekx Kvh©Kix e‡j g‡b K‡ib?  | Family/cwievi | 01 |  |
| Friend/eÜz | 02 |
| Neighbor/cÖwZ‡ekx | 03 |
| NGO Worker/GbwRI Kg©x | 04 |
| Poster/‡cvóvi | 06 |
| Miking/gvBwKs | 07 |
| Government Hospital/miKvix nvmcvZvj | 08 |
| Private Hospital/‡emiKvix nvmcvZvj | 09 |
| Medical Professional/Wv³vi ev wPwKrmv‡mevq wb‡qvwRZ e¨w³eM© | 10 |
| Nurse/bvm© | 11 |
| Publication/cÖKvkbv (eB, wjd‡jU...) | 12 |
| RCRC Staff/‡iW µm Ges †iW wµ‡m‡›Ui Kg©x | 13 |
| RCRC Volunteer/‡iW µm Ges †iW wµ‡m‡›Ui †m”Qv‡mex | 14 |
| Mobile phone message/‡gvevBj †dvb g¨v‡mR | 15 |
| Hotline number/nUjvBb bv¤^vi | 16 |
| TV/wUwf  | 17 |
| Radio/†iwWI  | 18 |
| Video/wfwWI  | 19 |
| Website/I‡qe mvBU, B›Ui‡bU  | 20 |
| Social media/mvgvwRK †hvMv‡hv‡Mi gva¨g †dmeyK, eøM, UzBUvi…..)  | 21 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | What communication channels should be considered when targeting authorizes and wider public who are likely to be affected by disasters? (Responses can be multiple)/Avcbvi g‡Z m¤¢ve¨ ÿwZMÖ¯’‡`i Rvbv‡bvi Rb¨ †Kvb ai‡bi †hvMv‡hvM gva¨g ¸‡jv‡K me‡P‡q †ekx ¸iæZ¡ †`qv DwPZ? (GKvwaK DËi n‡e) | Loudspeakers/jvDW w¯úKvi | 01 |  |
| BDRCS Volunteers/w †iW wµ‡m‡›Ui †m”Qv‡mex | 02 |
| Local Elites/mgv‡Ri MY¨gvb¨ e¨w³ | 03 |
| Courtyard Meeting/DVvb ˆeVK | 04 |
| Publication/cÖKvkbv | 05 |
| Community Radio/KwgDwbwU †iwWI | 06 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Which humanitarian organizations are most effective in providing humanitarian services in terms of following services? (Responses can be multiple) (Read out) / wb‡¤œv³ †mev ¸‡jv cÖ`v‡bi †ÿ‡Î †Kvb RbwnZKi msMVbwU‡K Avcwb me‡P‡q Kvh©Kix e‡j g‡b K‡ib? (GKvwaK DËi n‡Z cv‡i) (c‡o ïbvb) | Disaster response/`~‡h©v‡Mi mgq mvov cÖ`vb | Response to Violence/mwnsmZvi mgq mvov cÖ`vb | Education and Training /wk¶v I cÖwk¶Y | Health and safe blood supply/¯^v¯’¨ I wbivc` i³ mieivn | Disaster Risk Reduction/ `y†h©v‡Mi SzuwK Kgv‡bv | FamilyReunification/ wew”Qbœ cwiev‡ii g‡a¨ †hvMv‡hvM cybt ¯’vcb |
| 1. Oxfam/A·dvg
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Save the Children/‡mf `¨v wP‡ìªb
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. World Vision Bangladesh /Iqvì© wfkb evsjv‡`k
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Unicef/BDwb‡md
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Concern Worldwide/ Kbmvb© Iqvì© IqvBW
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Red Crescent/ †iW wµ‡m›U
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Red Cross/‡iWµm
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Plan/cøvb
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Action Aid/G¨vKkb GBW
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. BRAC/ eª¨vK
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. CRP/ wm Avi wc
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. UNDP/ BD Gb wW wc
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Grameen/ MÖvgxY
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Proshika/ cÖwkKv
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. ASA/ Avkv
 | 01 | 02 | 03 | 04 | 05 | 06 |
| 1. Other (Please specify)/Ab¨vb¨ (D‡jøL Kiæb)
 | 01 | 02 | 03 | 04 | 05 | 06 |
| Don’t know/Can’t tell/g‡b Ki‡Z cviwQ bv | 99 | 99 | 99 | 99 | 99 | 99 |
|  | From where/whom have you heard about these organizations? (Multiple response)/Avcwb Kvi KvQ †\_‡K / †Kv\_v GBmKj cÖwZôv‡bi bvg ï‡b‡Qb? (GKvwaK DËi n‡Z cv‡i) | Family/cwievi | 01 |  |
| Friend/eÜz | 02 |
| Neighbor/cÖwZ‡ekx | 03 |
| NGO Worker/GbwRI Kg©x | 04 |
| Mass Media/MYgva¨g | 05 |
| Poster/‡cvóvi | 06 |
| Miking/gvBwKs | 07 |
| Government Hospital/miKvix nvmcvZvj | 08 |
| Private Hospital/‡emiKvix nvmcvZvj | 09 |
| Medical Professional/Wv³vi ev wPwKrmv‡mevq wb‡qvwRZ e¨w³eM | 10 |
| Nurse/bvm© | 11 |
| Publication/cÖKvkbv (eB, wjd‡jU..) | 12 |
| RCRC Staff/AviwmAviwm Kg©x | 13 |
| RCRC Volunteer/‡iW µm Ges †iW wµ‡m‡›Ui †m”Qv‡mex | 14 |
| Mobile phone message/‡gvevBj †dvb g¨v‡mR | 15 |
| Hotline number/nUjvBb bv¤^vi | 16 |
| TV/wUwf  | 17 |
| Radio/†iwWI  | 18 |
| Video/wfwWI  | 19 |
| Website/I‡qe mvBU  | 20 |
| Social media/mvgvwRK †hvMv‡hv‡Mi gva¨g (‡dmeyK, eøM, UzBUvi…..))  | 21 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Which humanitarian organization would you like to join in as a volunteer if you ever have an opportunity to be a volunteer? (Single response)/hw` Avcwb KLbI GKRb †m”Qv‡mex wnmv‡e AskMÖnb Kivi my‡hvM cvb Z‡e Avcwb †Kvb RbwnZKi cÖwZôv‡b KvR Ki‡Z cQ›` Ki‡eb? (GKwU DËi n‡e) | Oxfam/A·‡dg | 01 |  |
| Save the Children/‡mf `¨v wP‡ìªb | 02 |
| World Vision Bangladesh /Iqvì© wfkb evsjv‡`k | 03 |
| Unicef/BDwb‡md | 04 |
| Concern Worldwide/ Kbmvb© Iqvì© IqvBW  | 05 |
| Red Cross Red Crescent Movement/‡iWµm †iW wµ‡m›U gyf‡g›U | 06 |
| Plan/c­¨vb | 08 |
| Water Aid/G¨vKkb GBW | 09 |
| Other (Please specify)/Ab¨vb¨ (D‡j­L Ki“b) |  |
| Don’t know/Can’t tell/Rvwbbv/ ej‡Z cvwi bv | 99 |
|  | Which Humanitarian Organization would you like to donate to?/ Avcwb hw` †Kvb wKQz `vb K‡ib, gvbeZvi Rb¨ KvR K‡i Ggb †Kvb ms¯’vq Avcwb `vb Ki‡eb?  |  |  |  |

**Thank the respondent and close the interview!**