

# CALL



HELLENIC RED CROSS  
MULTIFUNCTIONAL CENTER FOR REFUGEES

**YOU CAN NOW CALL US FREE THROUGH VIBER AND WHATSAPP AT:  
(0030) 6934724893**

**You can also call us on the telephone:  
(0030) 210 514 0440** (this is not a free call)

# QUESTION



**OUR TELEPHONE LINE IS OPEN FROM  
MONDAY TO FRIDAY 8:00 AM TO 8:00 PM**

At the telephone line, you will be answered by trained personnel that speaks **11 languages**:

Arabic, Persian, Pashtu, Dari, Russian, French, English, Greek, Souahilli (Congolais), Kinyarwanda, Kirundi

# ADVICE



**TELEPHONE INFORMATION SERVICE AND SUPPORT LINE FOR  
REFUGEES AND ASYLUM SEEKERS.**

**You can call us if you need to:**

- Talk about subjects that bother you.
- Get informed in your mother tongue concerning services and benefits that you are entitled to.
- Communicate with different institutions and services.



International Federation  
of Red Cross and Red Crescent Societies



Funded by  
European Union  
Humanitarian Aid