# Community Feedback Update

## Community Engagement & Accountability (CEA)

National Society: xxx

Feedback collected between xxx and xxx

Feedback channels used: xxx

Total feedback: xxx (xx women and xx men)

Average time to respond to feedback:

Status: xx open, xx referred, xx closed

## Community data:

"Why don't you kill all the bats? It's to have money when Ebola comes back." (man, 29 - 39years, Beni)

“Why aren't children vaccinated, since they are more exposed to the disease?” (woman, 40-49 years, Mangina)

…

## Analysis

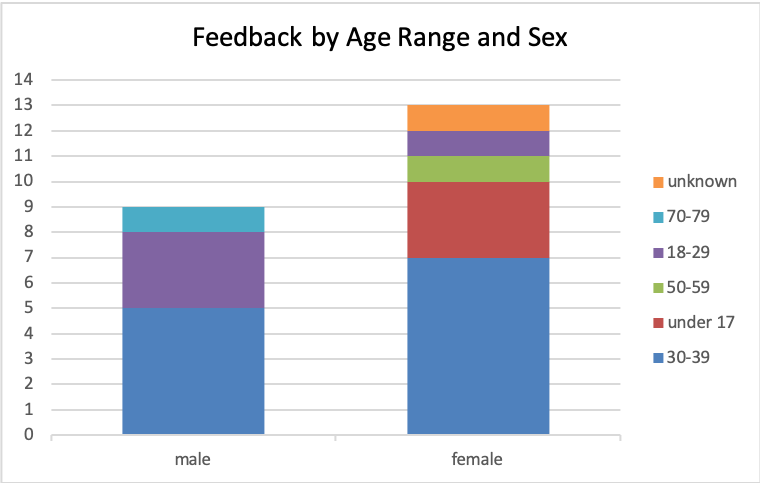


Figure feedback age and sex wise n=22

EXAMPLE TEXT:

### Overview:

In the reporting period of xx to xx we received a total of xx feedbacks from xx women and xx men (see figure 1). Most feedback was related to xx sector and concerned topics of x y and z (see figure 2).

Gender, age and vulnerability:

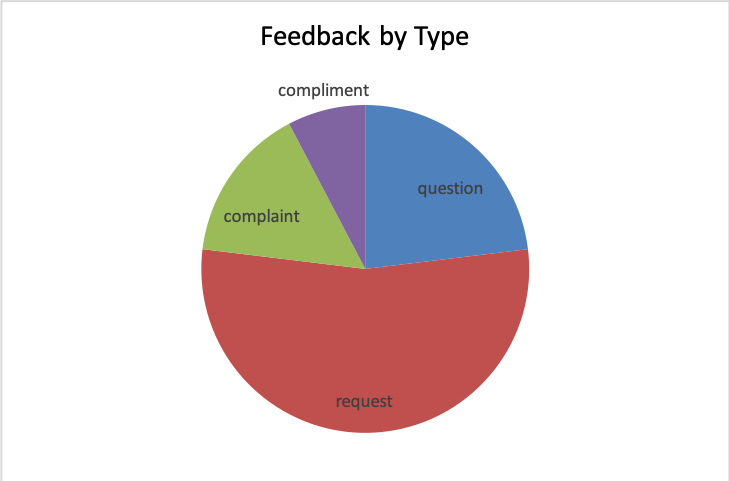
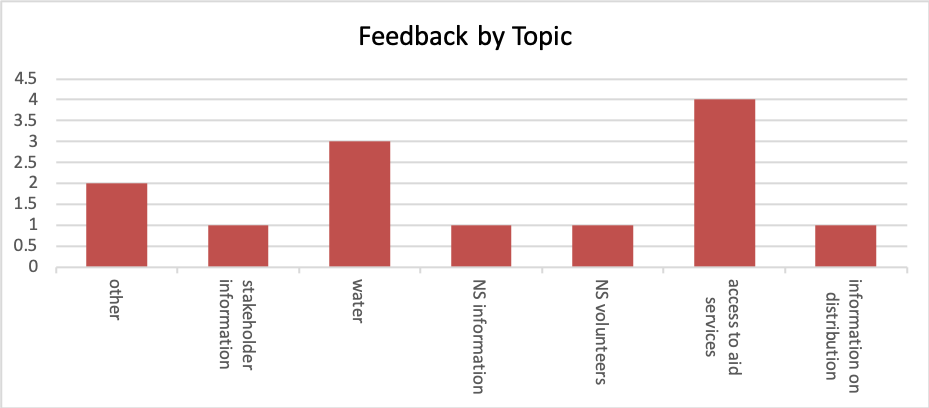


Figure 3 Feedback given by women n=13

Figure 2 Feedback given by women n=13

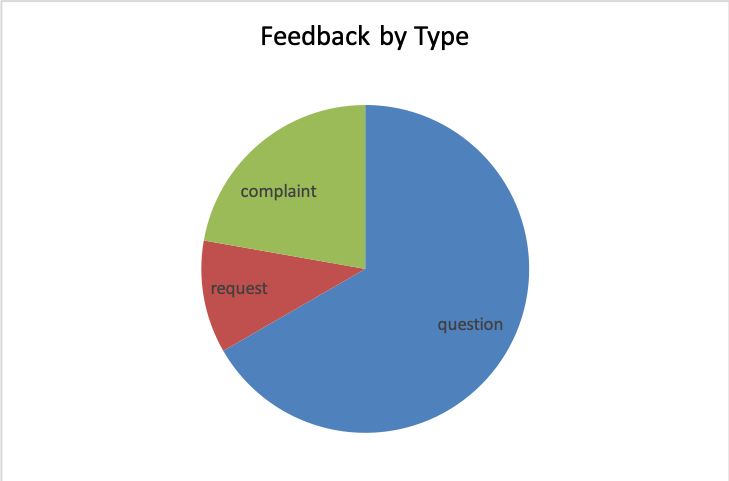
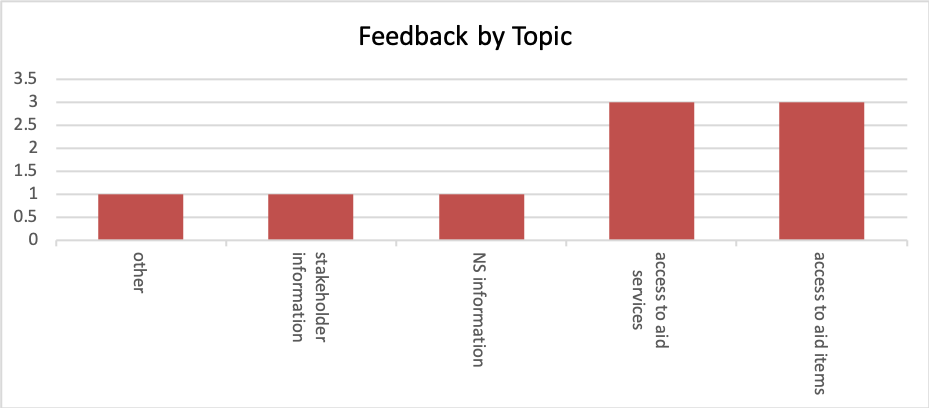


Figure 5 Feedback given by men n=9

Figure 4 Feedback given by men n=9

While women mainly had requests, that concerned water and access to aid services (figure 2 and 3) in particular requests for more xyz. Men mainly asked questions about how to access aid services and aid items (see figure 4 and 5). Key questions men wanted answers to were x, y and z.

When comparing feedback age wise there is a clear difference between age group x and age group y in key topics. Between women and men there are the following differences.

X person that are classed as vulnerable gave feedback and it mainly concerned xzy.

### Challenges:

A major challenge during the reporting period has been xyz.

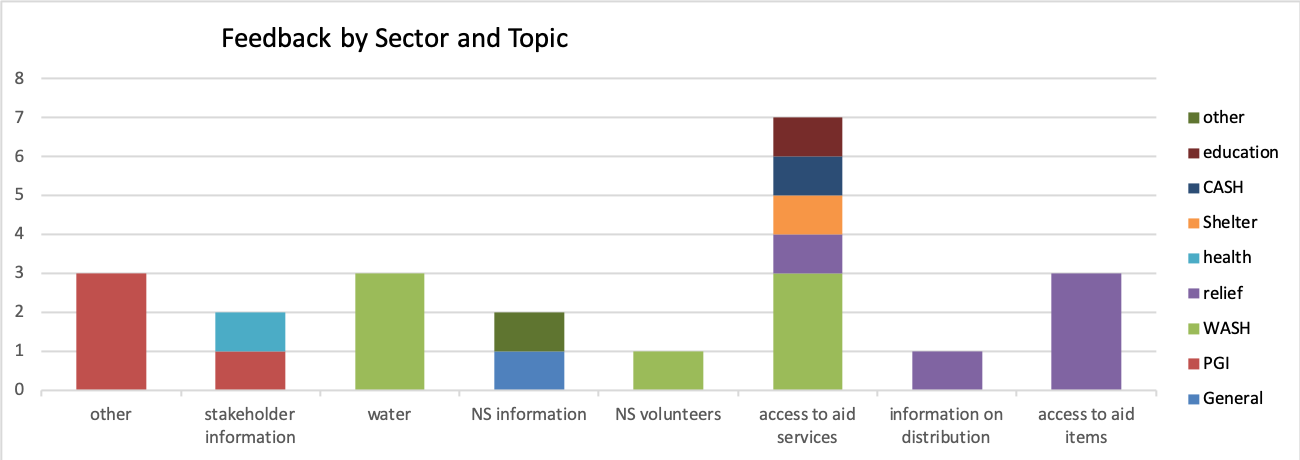


Figure key topics according to sectors n=22

## Recommendations and relevant links:

* EXAMPLE: community data shows that we have not received many feedback from women over 50. It is recommended to include public cooking spaces in the camp as a location to collect feedback and complaints in order to make sure their views are included in the feedback mechanism.
* Link to other resources etc.

## Contact:

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